

Shareholder Communication Policy

Doctor Care Anywhere Group PLC

Adopted by the Board on 16th October 2020

Shareholder Communication Policy

1 Purpose

- (a) Doctor Care Anywhere Group PLC (**Doctor Care Anywhere**) recognises that shareholders and other stakeholders are entitled to be informed in a timely and readily accessible manner of all major developments affecting Doctor Care Anywhere.
- (b) The purpose of this Shareholder Communication Policy is to promote effective communication with shareholders and other stakeholders and to encourage and facilitate participation at Doctor Care Anywhere's general meetings and dealing promptly with the enquiries of shareholders and other stakeholders.

2 Methods of communication

Information is provided to shareholders and other stakeholders through, but is not limited to:

- (a) releases to the Australian Securities Exchange (**ASX**) in accordance with continuous disclosure obligations;
- (b) the "Investors" section of Doctor Care Anywhere's website (www.doctorcareanywhere.com);
- (c) Doctor Care Anywhere's annual and half-yearly reports; and
- (d) the annual general meeting (**AGM**).

Doctor Care Anywhere encourages shareholders to receive company information electronically by registering their email address online with Doctor Care Anywhere's share registry.

3 ASX releases

- (a) Doctor Care Anywhere will make announcements to the ASX in a timely manner in accordance with the ASX Listing Rules (see also, Doctor Care Anywhere's Disclosure Policy).
- (b) All announcements made to the ASX are available to shareholders:
 - (i) under the "Investors" section of Doctor Care Anywhere's website (www.doctorcareanywhere.com); or
 - (ii) under the company announcements section of the ASX website.

4 Doctor Care Anywhere's website

- (a) The "Investors" section of Doctor Care Anywhere's website is the primary medium of providing information to shareholders and stakeholders. It has been designed to enable information to be accessed in a clear and readily accessible manner.
- (b) The "Investors" section of Doctor Care Anywhere's website will contain information relevant to shareholders and stakeholders including statements lodged with the

ASX by Doctor Care Anywhere (including all financial results and annual reports, press releases and other material relevant to shareholders) and the "Corporate" section will contain information about the board of directors of Doctor Care Anywhere (**Board**) and Board committee charters and corporate governance policies.

5 Annual General Meeting

- (a) The (AGM) provides an important opportunity for Doctor Care Anywhere to provide information to its shareholders and a reasonable opportunity for informed shareholder participation. At the AGM, shareholders will have a reasonable opportunity to express their views to the Board and management and to vote on the Board's proposals. All shareholders are encouraged to attend the AGM.
- (b) The date, time and location of the AGM will be provided in the notice of meeting and on Doctor Care Anywhere's website.
- (c) Where practicable, Doctor Care Anywhere will consider the use of technological solutions for encouraging shareholder participation at meetings (which may include, for example, live webcasting of meetings, holding meetings across multiple venues by live telecommunications and hybrid meetings).
- (d) The notice of meeting and proxy form will be distributed to all shareholders prior to the AGM in the timeframe set by the Companies Act 2006 (UK Companies Act) and will be available on Doctor Care Anywhere's website.
- (e) Doctor Care Anywhere's auditor attends its AGM and is available to answer any questions regarding the conduct of and any issues arising from the audit or the preparation and content of the auditor's report.

6 General

- (a) Annual report: Unless the share registry has been notified otherwise, the annual report will be emailed to all shareholders (to the email address recorded on Doctor Care Anywhere's share register) prior to the AGM and within the timeframe set by the UK Companies Act A copy of the annual report will be provided to ASX on the same day Doctor Care Anywhere sends the report to shareholders.
- (b) Half-year and full-year results: The half-year and full-year results will be announced to the ASX pursuant to the ASX Listing Rules and are available to shareholders in the same manner as other ASX announcements. Following the release of Doctor Care Anywhere's half-year and full-year results, Doctor Care Anywhere may conduct investor and analyst briefings at which the media, institutional investors and stockbroking analysts will be briefed and given an opportunity to ask questions of the Chief Executive Officer, Chief Financial Officer and other relevant members of management
- (c) **Quarterly reports**: Doctor Care Anywhere will provide quarterly reports to the ASX, as required, and make any such reports available on its website
- (d) **Dividends**: Australian resident shareholders are encouraged to provide Doctor Care Anywhere's share registry with bank account details to enable Doctor Care Anywhere to pay dividends by electronic funds transfer, rather than by cheque.
- (e) **Share registry**: Shareholders with any questions related to their shareholding should contact Doctor Care Anywhere's share registry at:

Address	Yarra Falls, 452 Johnston Street
	Abbotsford, VIC 3067
	Melbourne, Australia
Website (online lodgement enquiry)	www.computershare.com.au
Telephone number	1300 850 505 (within Australia)
	+61 (0)3 9415 4000 (outside Australia)
Email	https://www- au.computershare.com/Investor/Contact/Enquiry/

- (f) **Shareholder enquiries**: Doctor Care Anywhere is committed to dealing with shareholder enquiries promptly and courteously and takes measures to ensure that its registry, Computershare also does so.
- (g) **Shareholders' meetings**: Doctor Care Anywhere will ensure that all substantive resolutions at a meeting of shareholders are decided by a poll rather than by a show of hands.
- (h) Shareholder privacy: Doctor Care Anywhere recognises that privacy is important and will not disclose registered shareholder details unless required by law. Shareholder details will only be used in accordance with applicable privacy laws. A copy of Doctor Care Anywhere's privacy policy is available under the 'Corporate' section of Doctor Care Anywhere's website (www.doctorcareanywhere.com)

7 Review and changes to this policy

- (a) The Board will review this policy periodically or as often as it considers necessary to check it is operating effectively and consider whether changes are required.
- (b) The Board may change this policy from time to time by resolution.