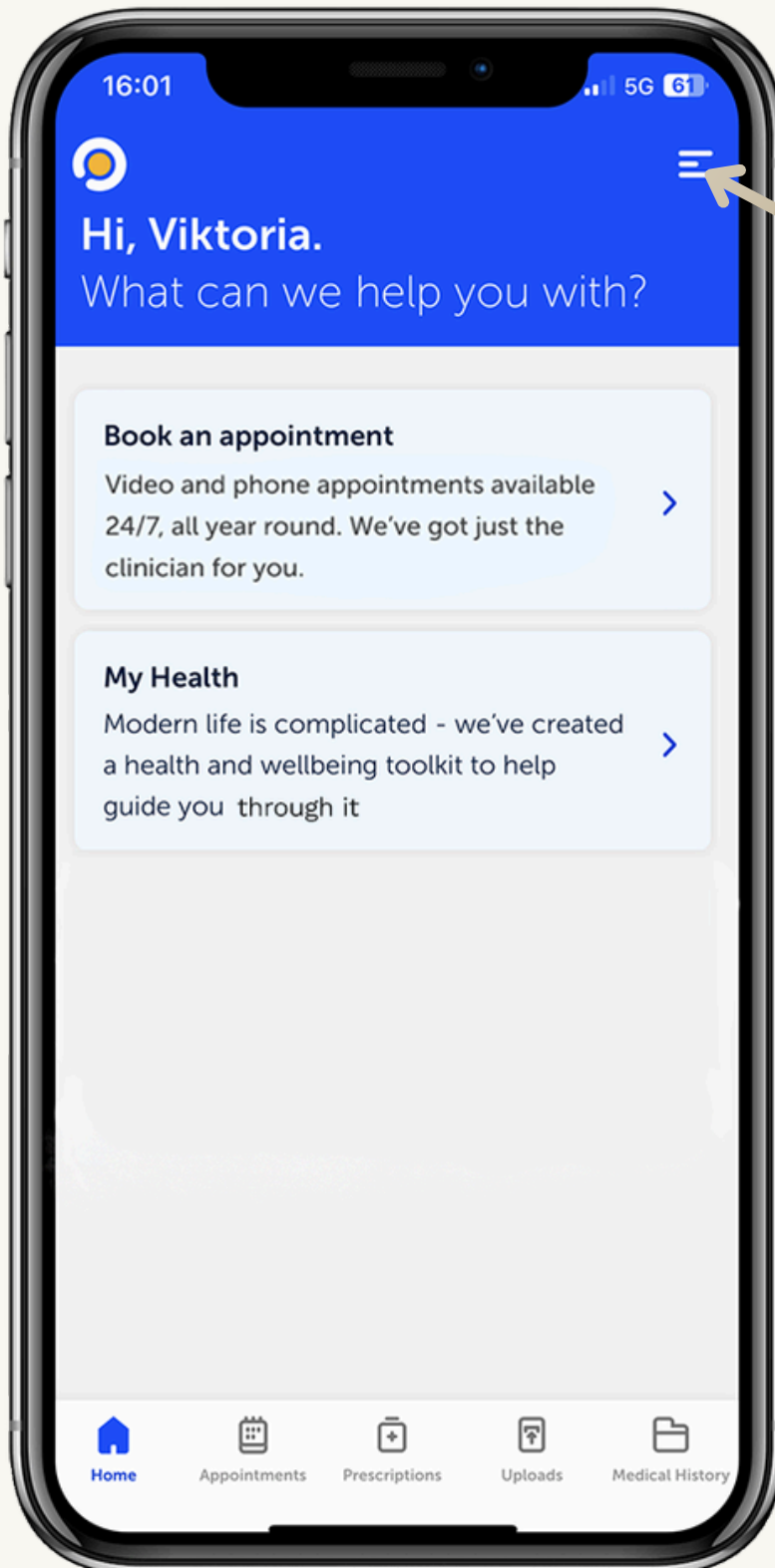




How To Update Contact And Communication Preferences

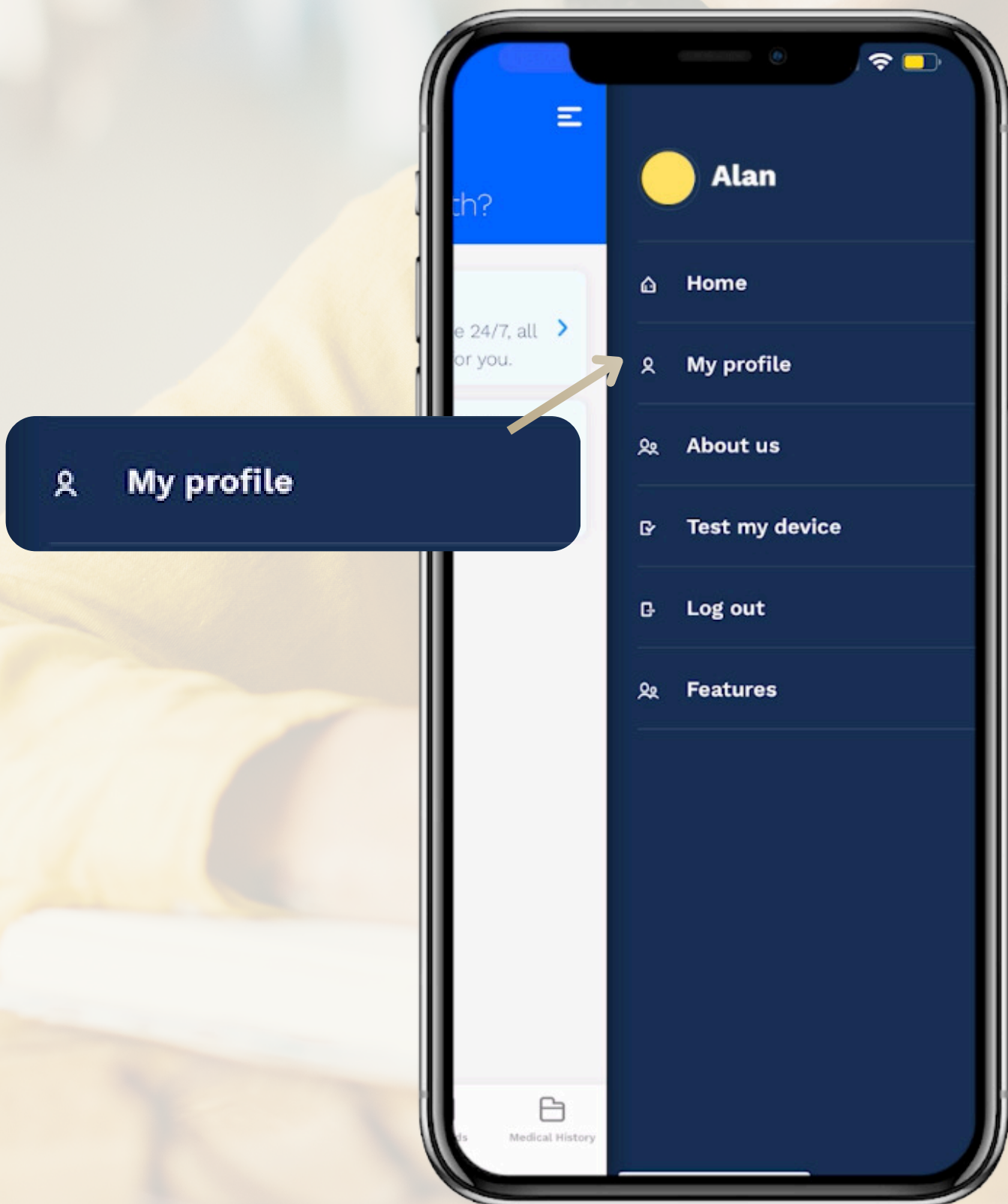


1. Click on the 3 lines in the top right corner.

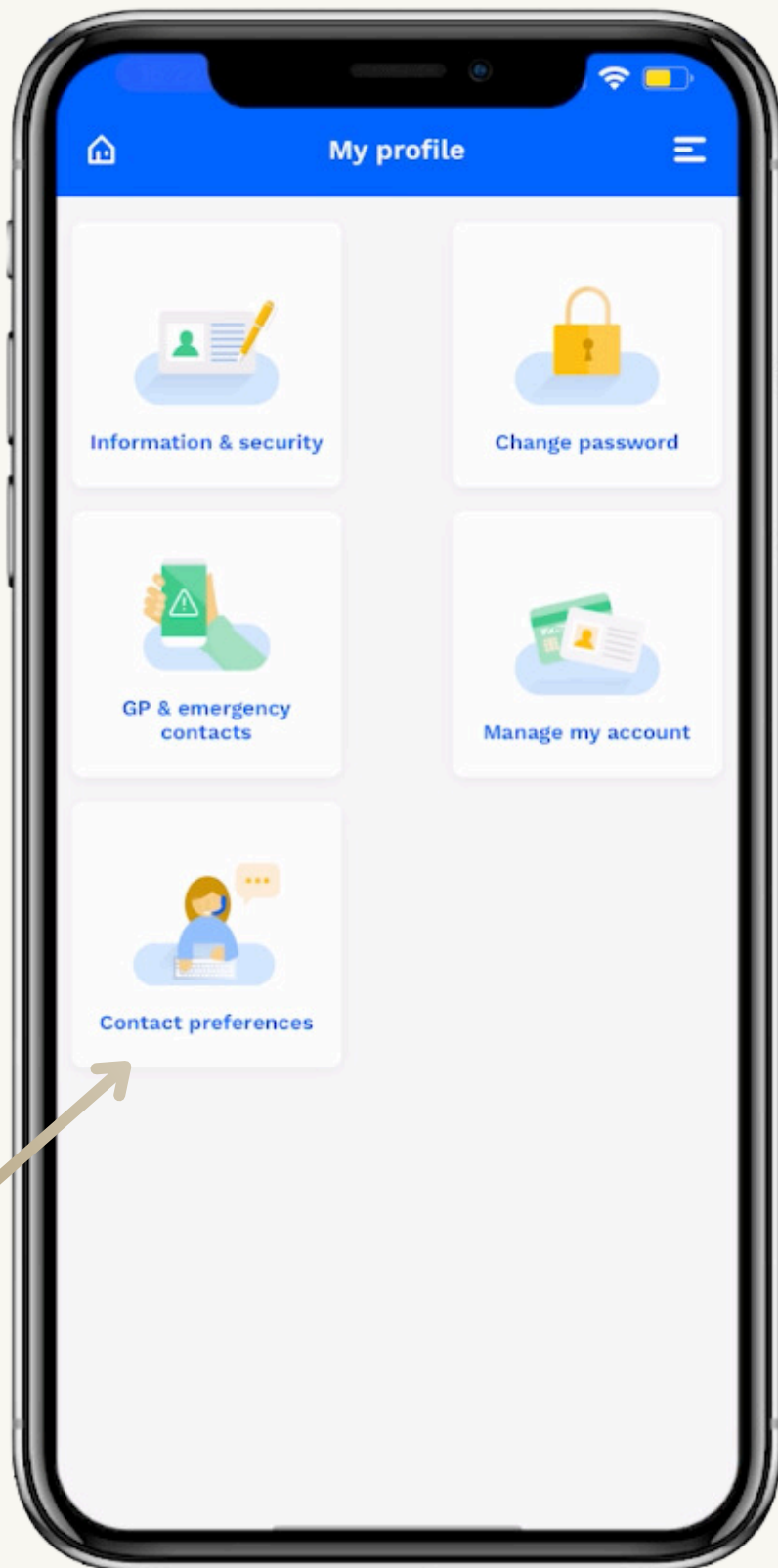


Click here

2. Select 'My profile'.



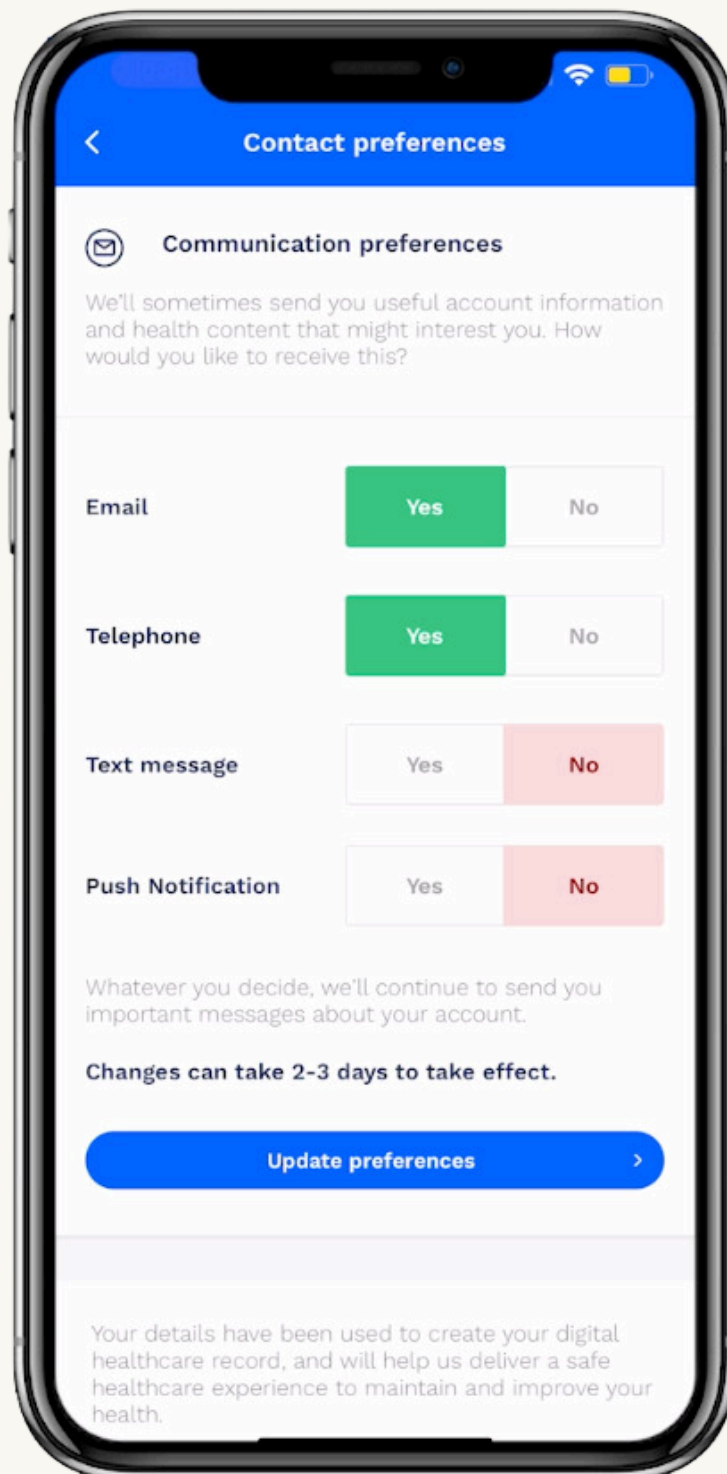
3. Select 'Contact preferences'.



Contact preferences

4. Select your preferred discounts, offers and rewards preferences and click 'Update preferences' once done.

5. Select your preferred communication preferences and click 'Update preferences' once done.



The image shows a smartphone screen with the 'Contact preferences' app. The app has a blue header with a back arrow and the title 'Contact preferences'. Below the header is a section titled 'Communication preferences' with an envelope icon. The text reads: 'We'll sometimes send you useful account information and health content that might interest you. How would you like to receive this?'. There are four rows of preference buttons: 'Email' with 'Yes' (green) and 'No' (white); 'Telephone' with 'Yes' (green) and 'No' (white); 'Text message' with 'Yes' (white) and 'No' (red); and 'Push Notification' with 'Yes' (white) and 'No' (red). Below these buttons is a paragraph: 'Whatever you decide, we'll continue to send you important messages about your account.' followed by 'Changes can take 2-3 days to take effect.' At the bottom is a blue button labeled 'Update preferences' with a right arrow. At the very bottom of the screen is a light blue footer with the text: 'Your details have been used to create your digital healthcare record, and will help us deliver a safe healthcare experience to maintain and improve your health.'

Contact preferences

Communication preferences

We'll sometimes send you useful account information and health content that might interest you. How would you like to receive this?

Email	<input checked="" type="button" value="Yes"/>	No
Telephone	<input checked="" type="button" value="Yes"/>	No
Text message	Yes	<input checked="" type="button" value="No"/>
Push Notification	Yes	<input checked="" type="button" value="No"/>

Whatever you decide, we'll continue to send you important messages about your account.

Changes can take 2-3 days to take effect.

Update preferences >

Your details have been used to create your digital healthcare record, and will help us deliver a safe healthcare experience to maintain and improve your health.