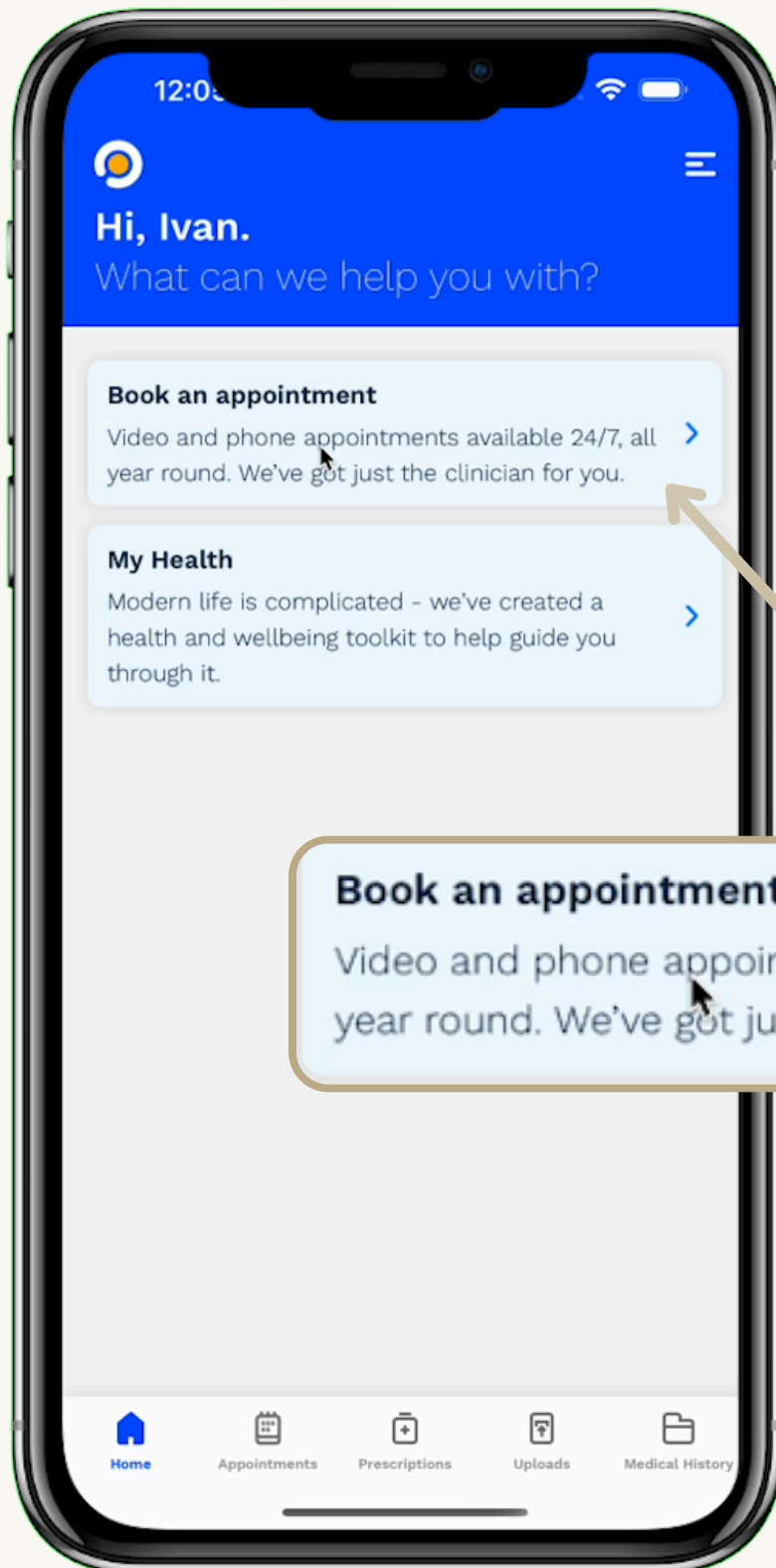




How To Book An Appointment



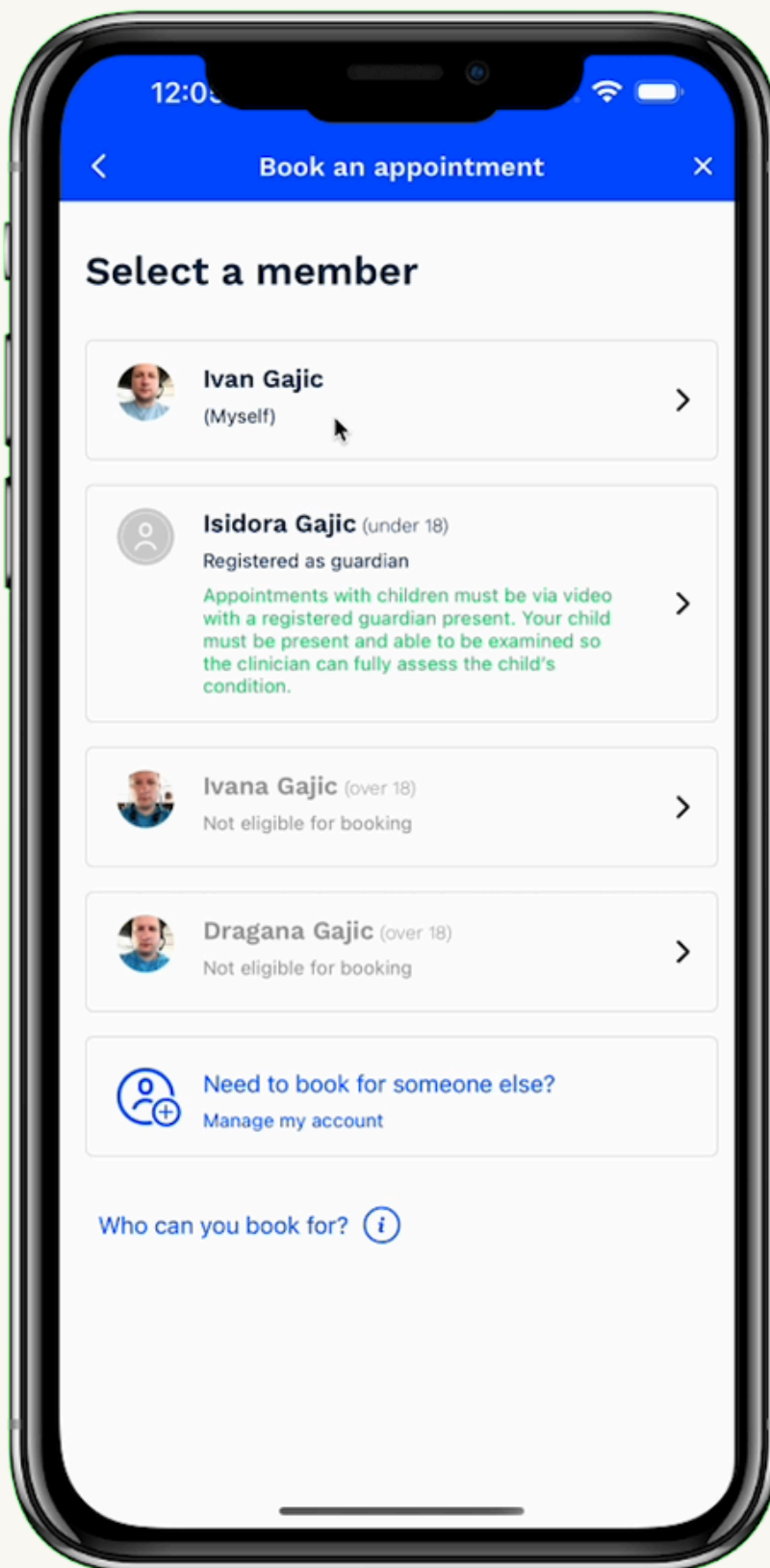
1. Select 'Book an appointment' to consult with a clinician.



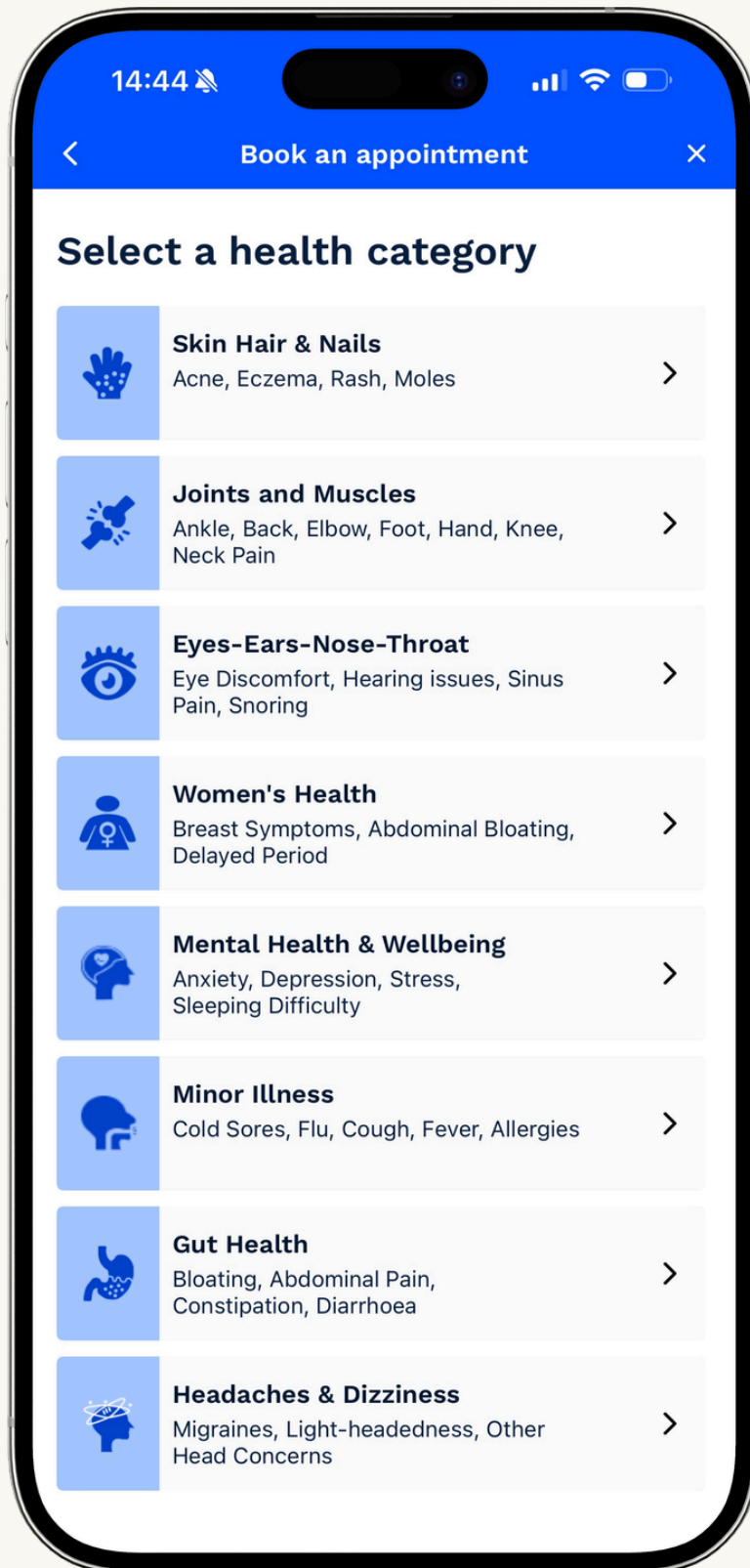
Book an appointment

Video and phone appointments available 24/7, all year round. We've got just the clinician for you. >

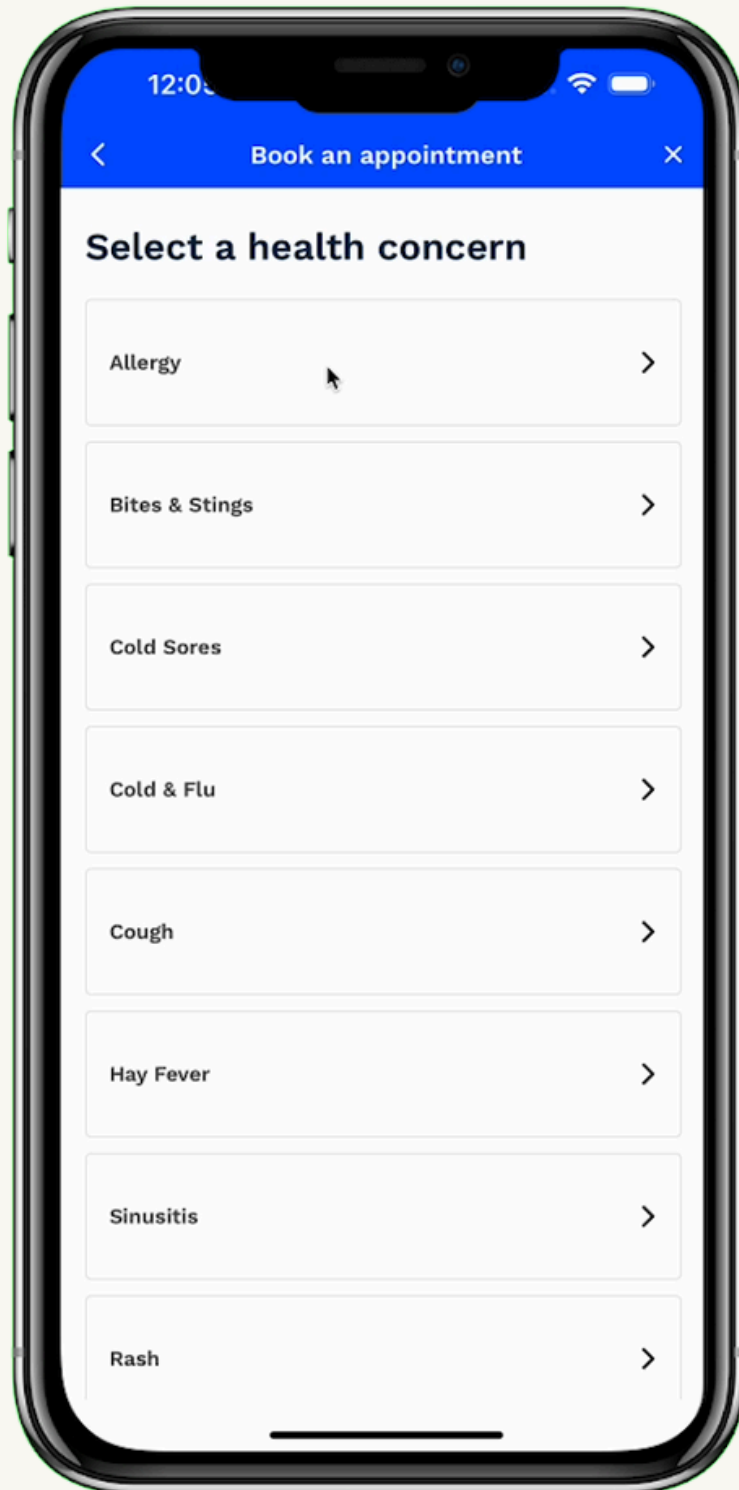
2. Select who the appointment is for.



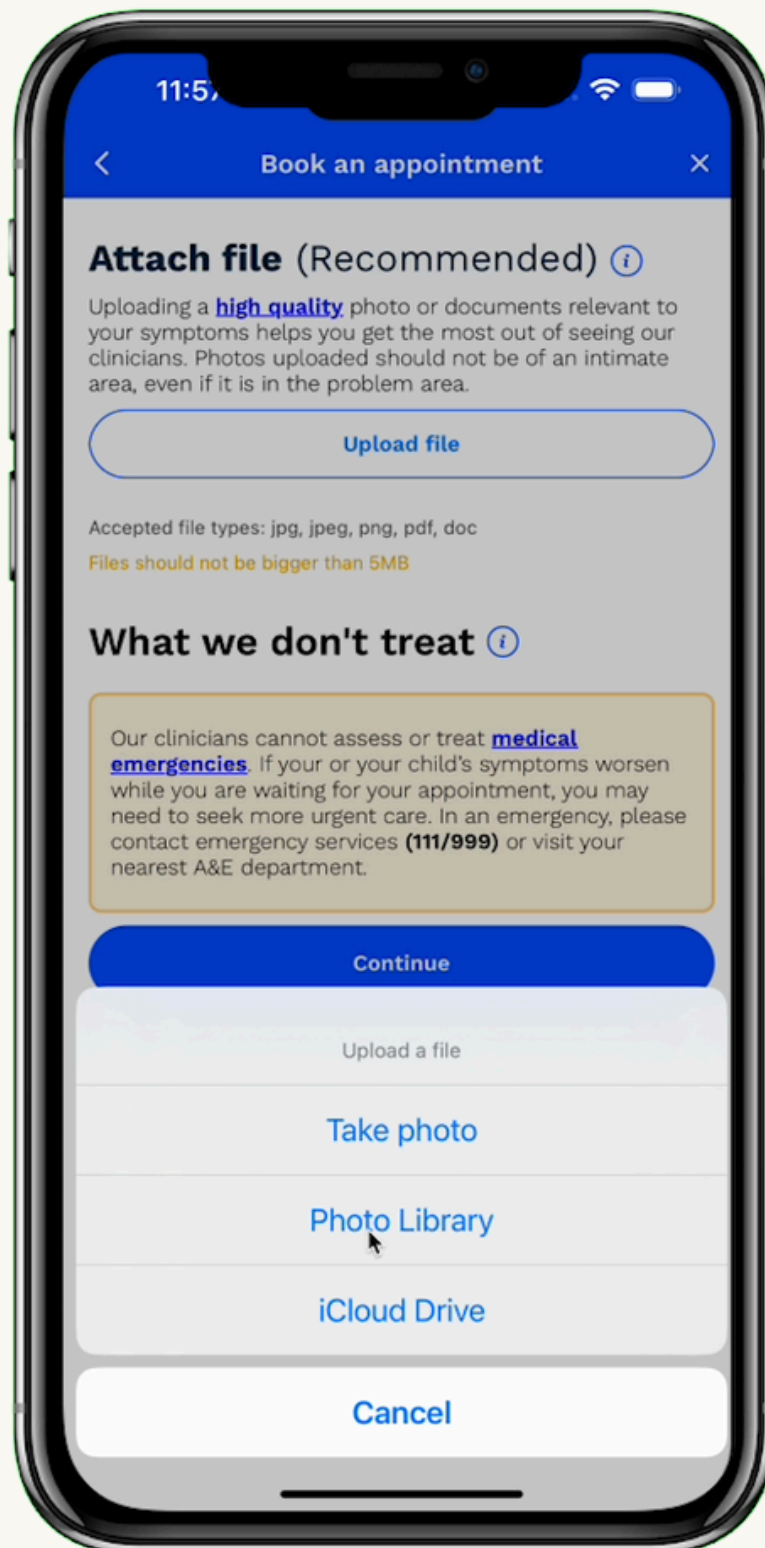
3. Choose the health category.



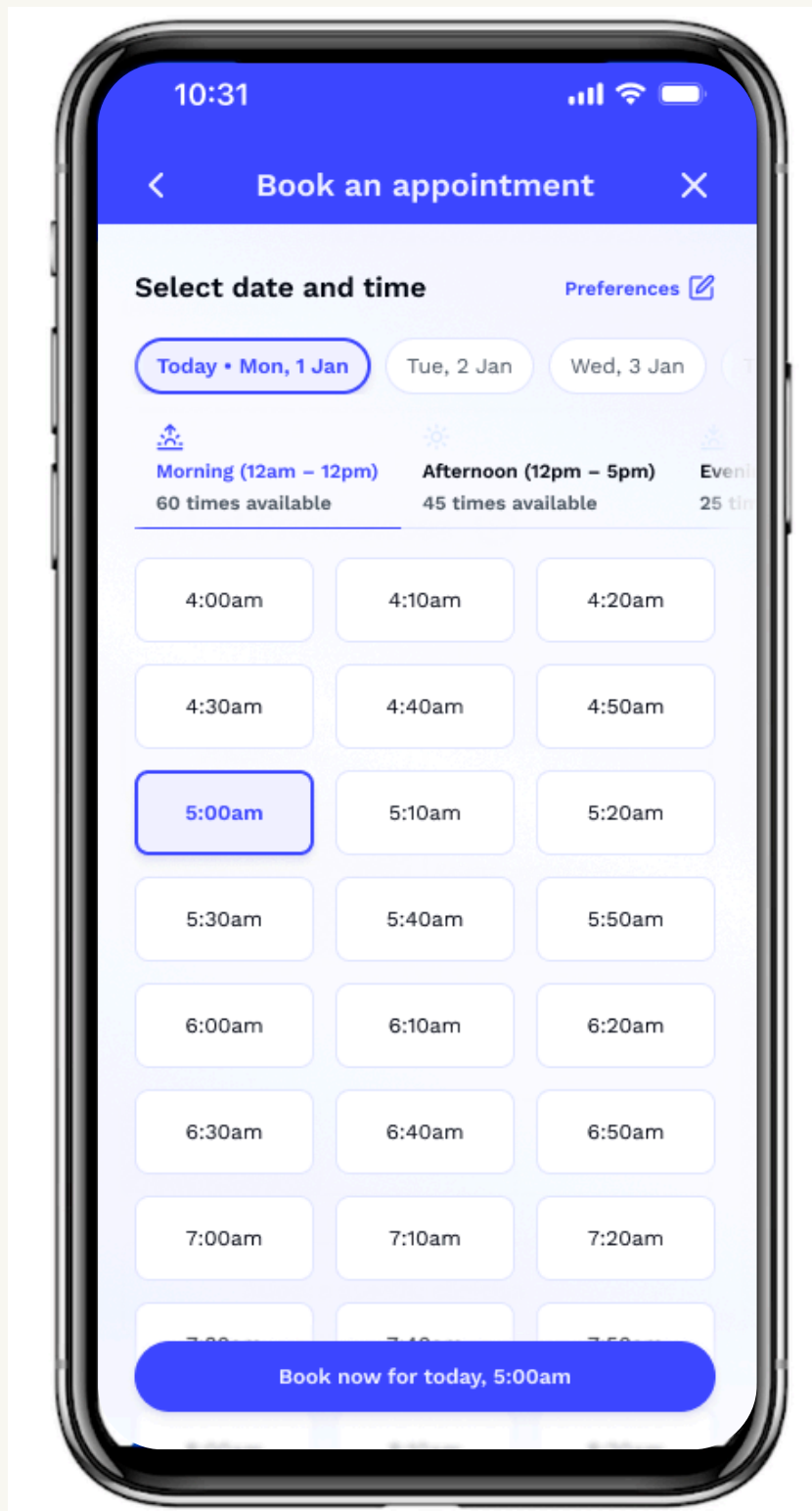
4. Pick the health concern that aligns with your symptoms.



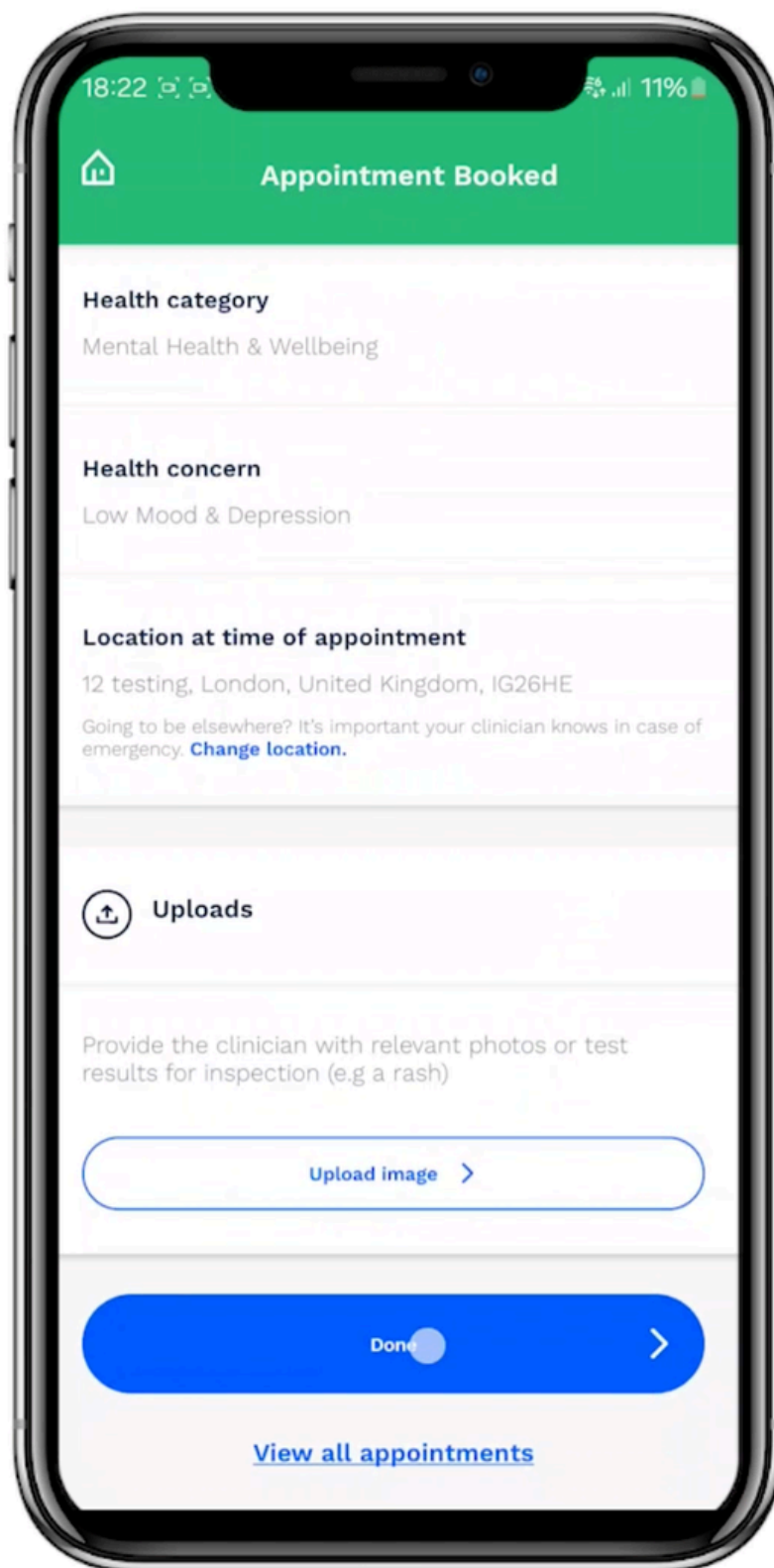
5. Attach a relevant file to share with your clinician.



6. Select the date and time that works best for you and book your appointment.



7. Your appointment is booked and confirmed.



18:22 11%

Appointment Booked

Health category
Mental Health & Wellbeing

Health concern
Low Mood & Depression

Location at time of appointment
12 testing, London, United Kingdom, IG26HE
Going to be elsewhere? It's important your clinician knows in case of emergency. [Change location.](#)

Uploads

Provide the clinician with relevant photos or test results for inspection (e.g a rash)

[Upload image >](#)

Done >

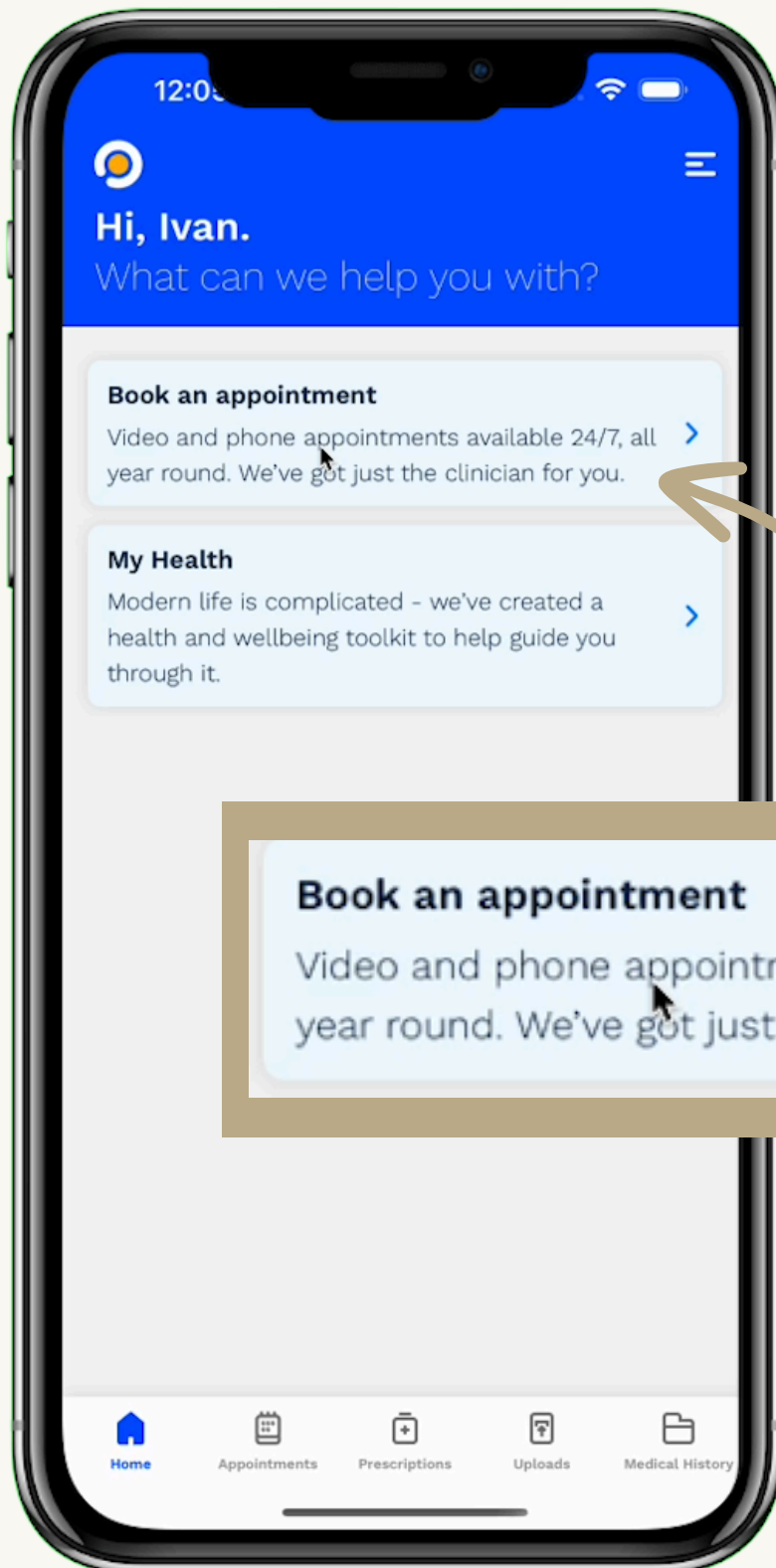
[View all appointments](#)



How To Book An Appointment



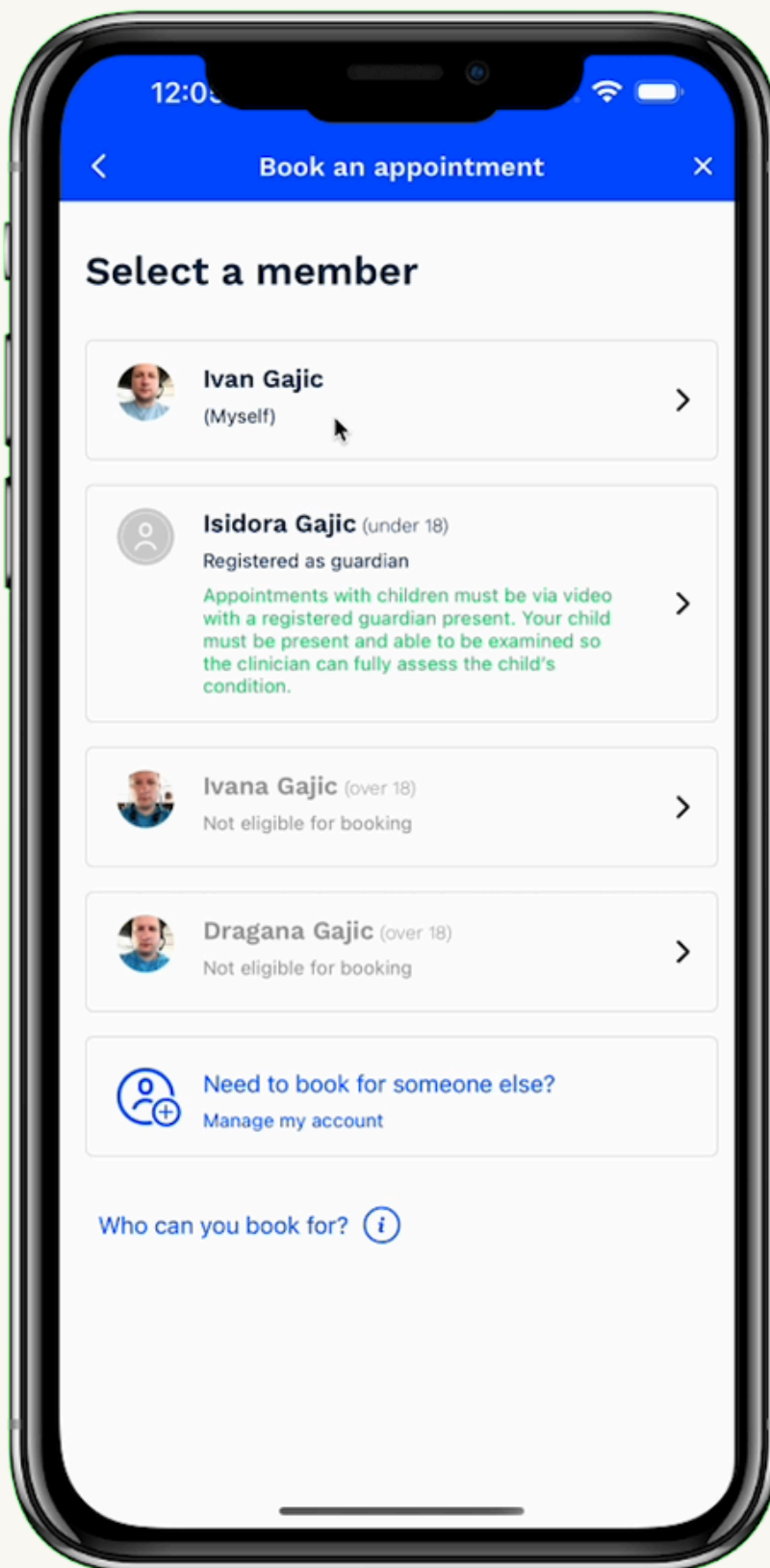
1. Select 'Book an appointment' to consult with a clinician.



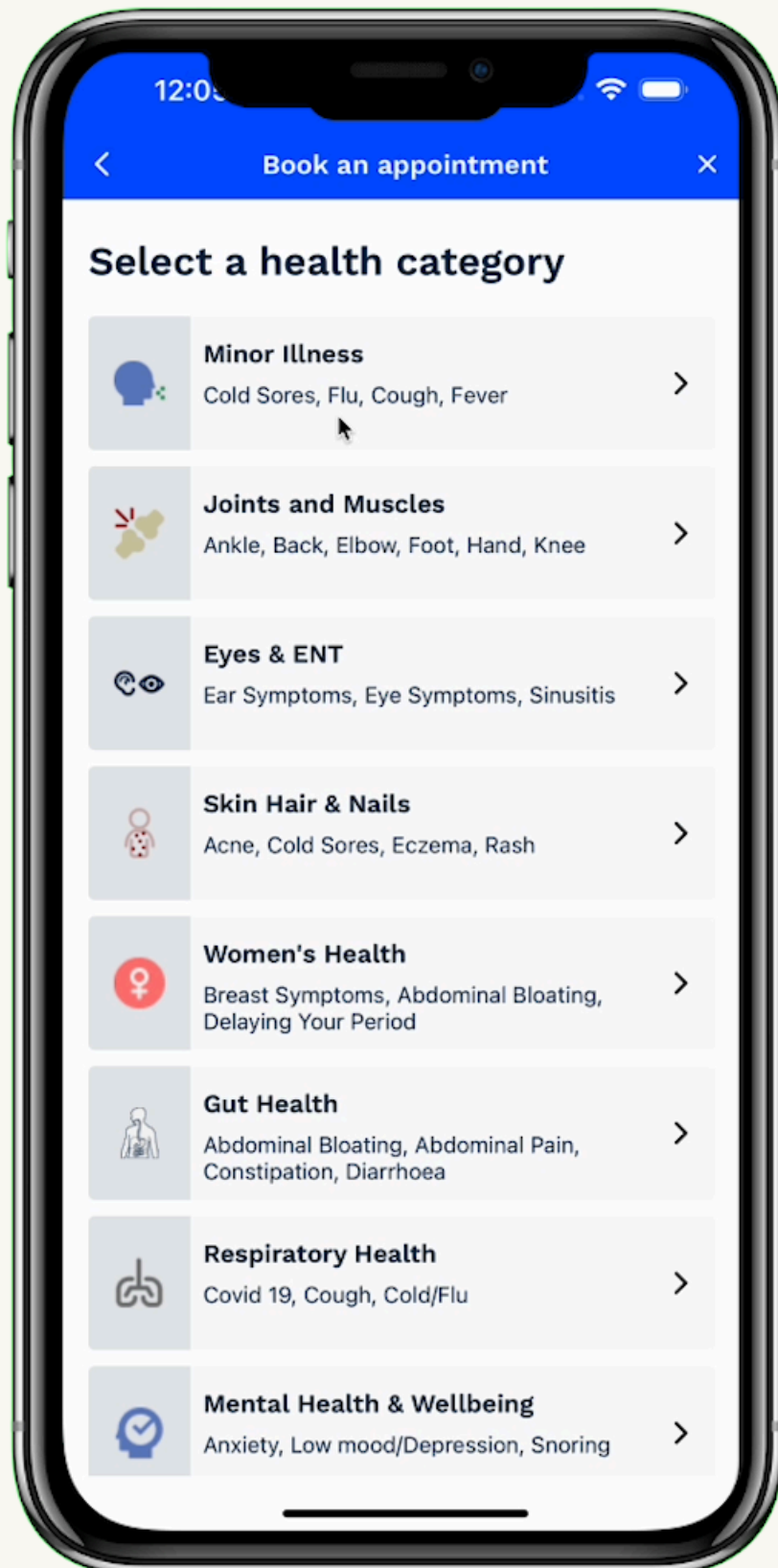
Book an appointment

Video and phone appointments available 24/7, all year round. We've got just the clinician for you. >

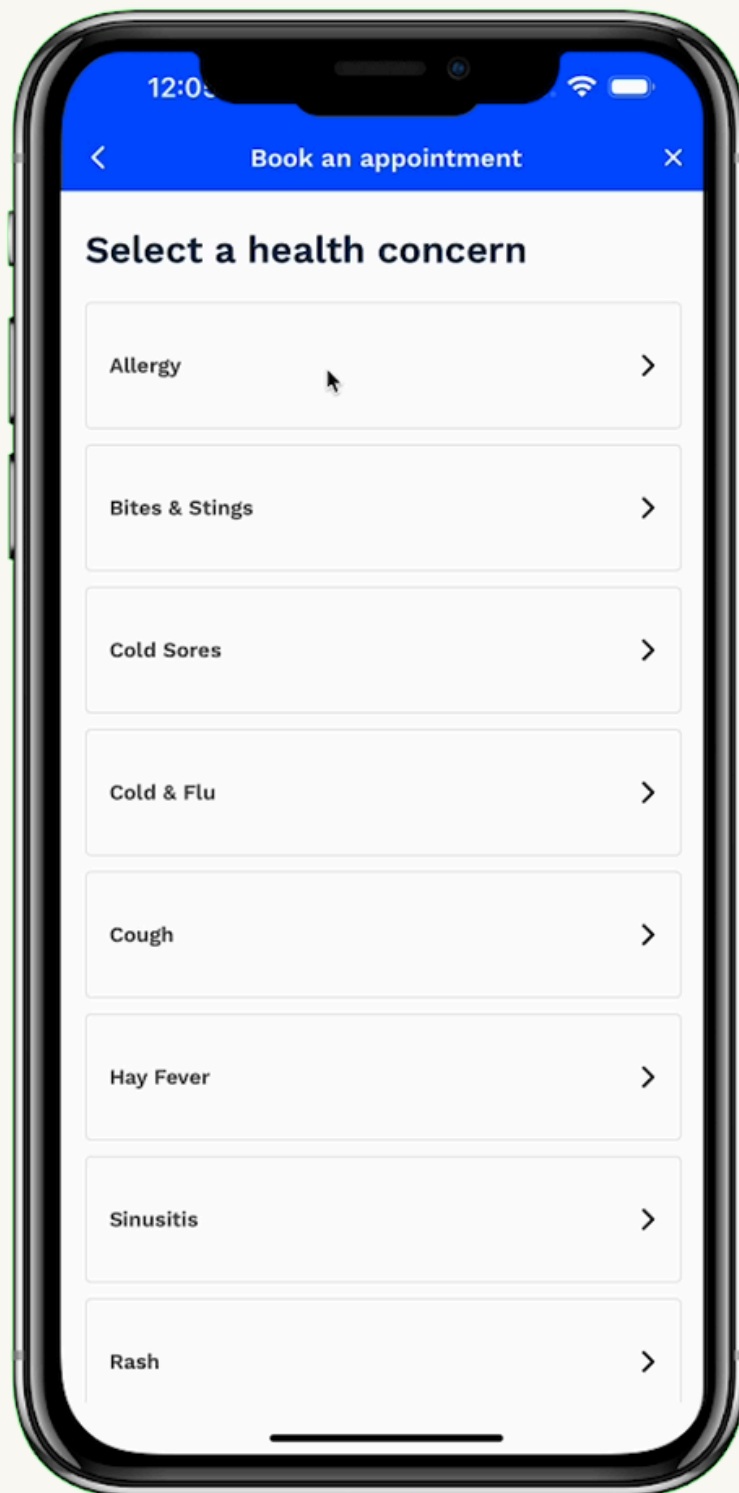
2. Select who the appointment is for.



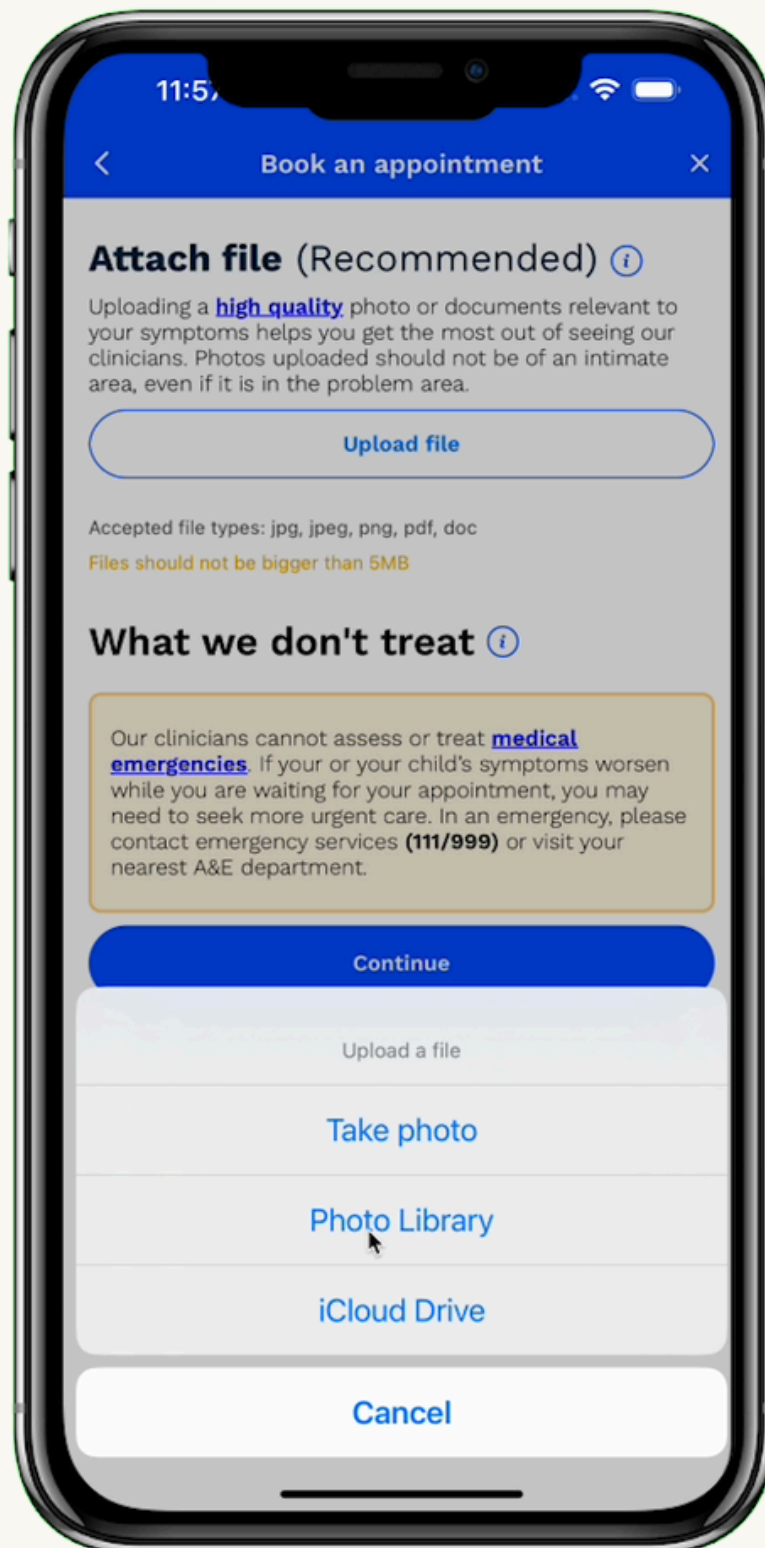
3. Choose the health category.



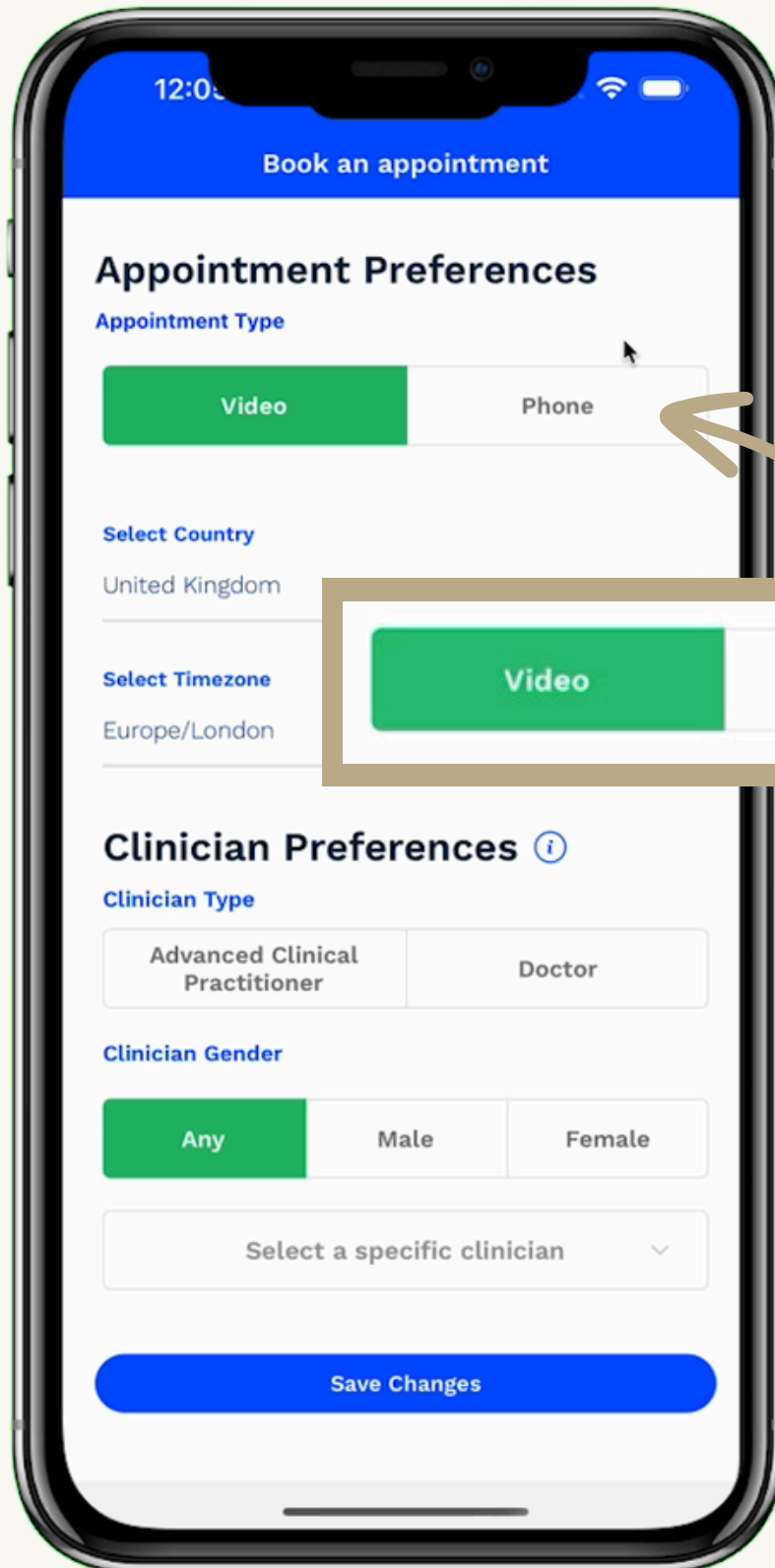
4. Pick the health concern that aligns with your symptoms.



5. Attach a relevant file to share with your clinician.



6. Choose if you'd like a video or phone appointment.



12:00

Book an appointment

Appointment Preferences

Appointment Type

Video Phone

Select Country

United Kingdom

Select Timezone

Europe/London

Video Phone

Clinician Preferences ⓘ

Clinician Type

Advanced Clinical Practitioner Doctor

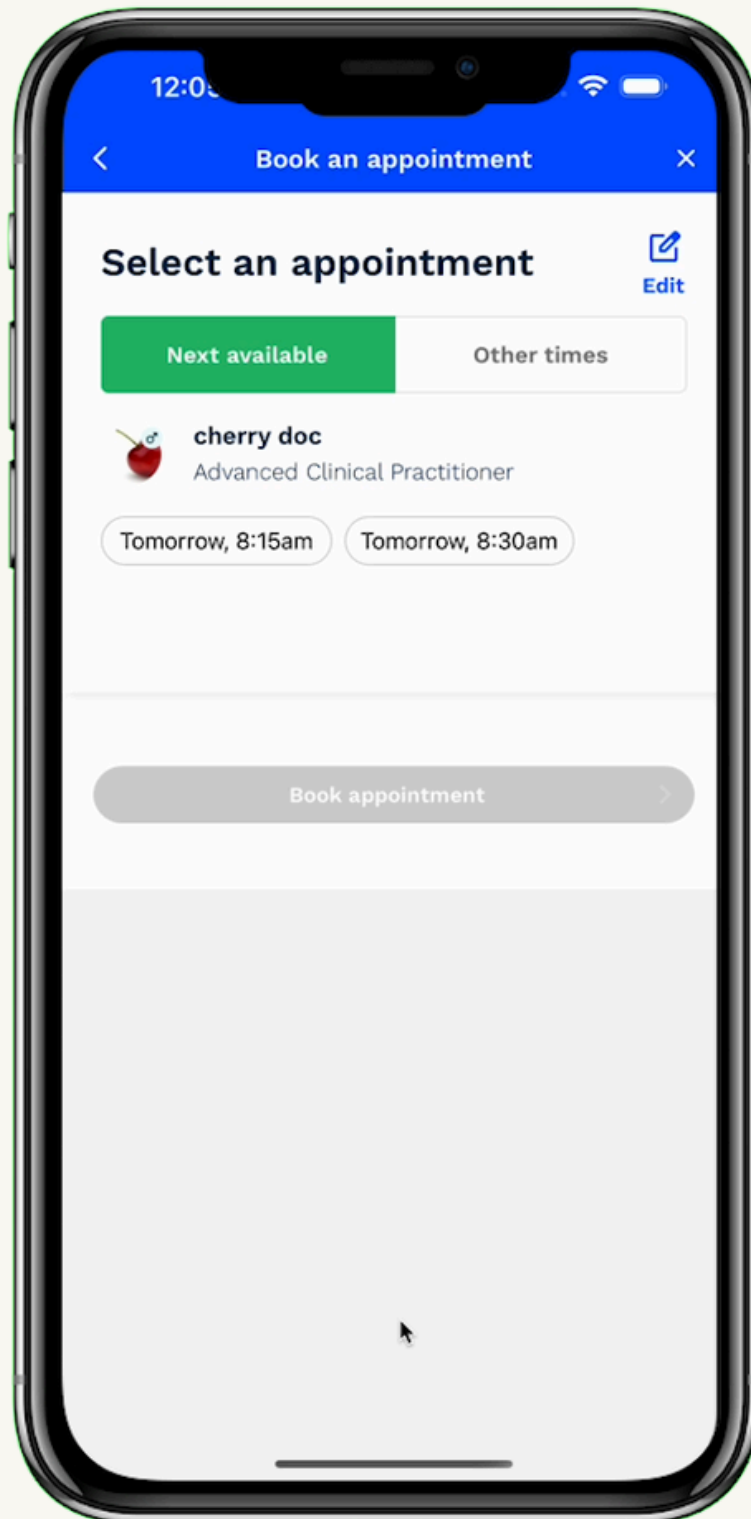
Clinician Gender

Any Male Female

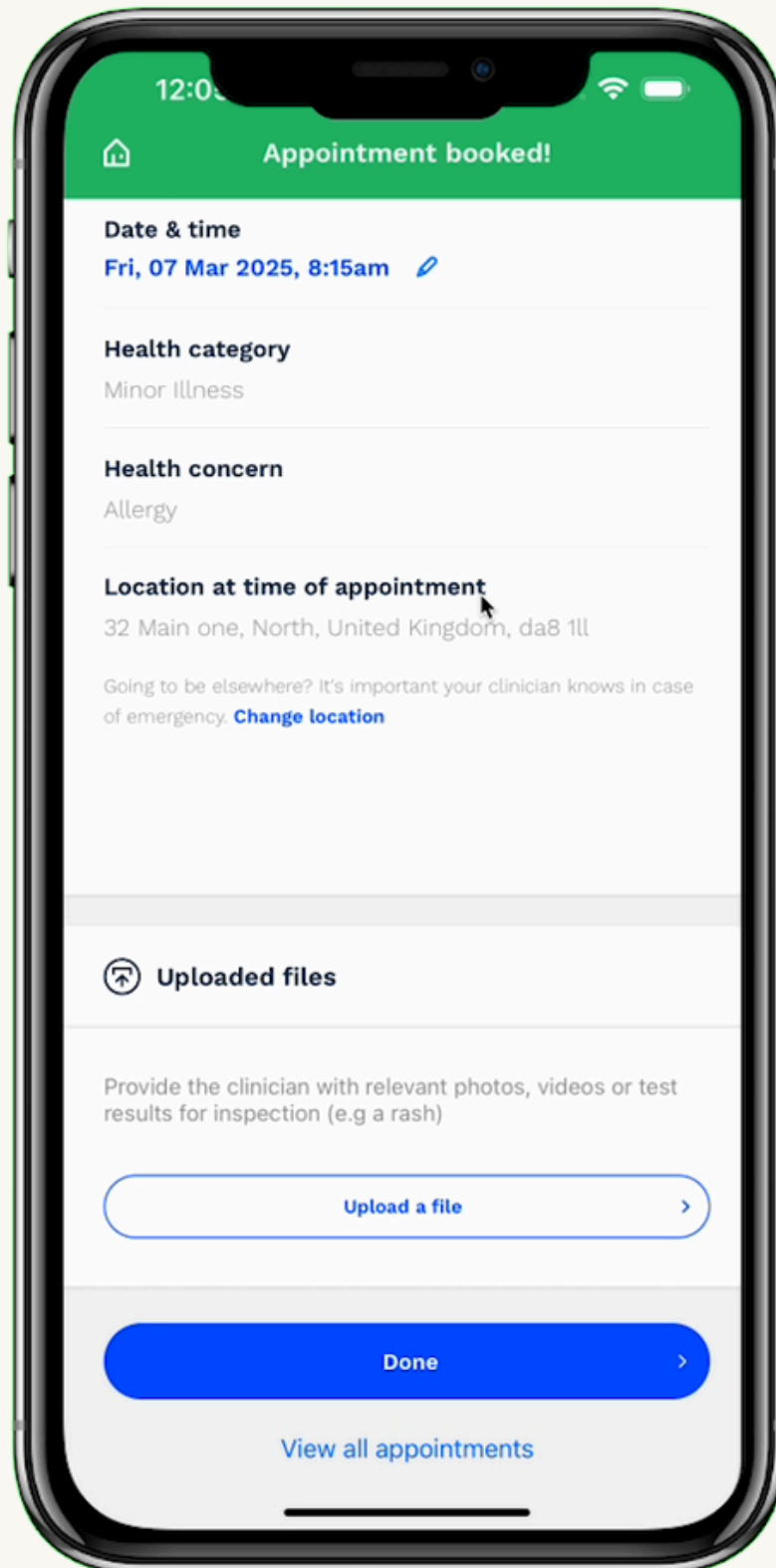
Select a specific clinician ▼

Save Changes

7. Select the clinician, date and time that works best for you and book your appointment.



8. Your appointment is booked and confirmed.



12:00

Appointment booked!

Date & time
Fri, 07 Mar 2025, 8:15am [✎](#)

Health category
Minor illness

Health concern
Allergy

Location at time of appointment
32 Main one, North, United Kingdom, da8 1ll

Going to be elsewhere? It's important your clinician knows in case of emergency. [Change location](#)

 **Uploaded files**

Provide the clinician with relevant photos, videos or test results for inspection (e.g a rash)

[Upload a file](#) >

[Done](#) >

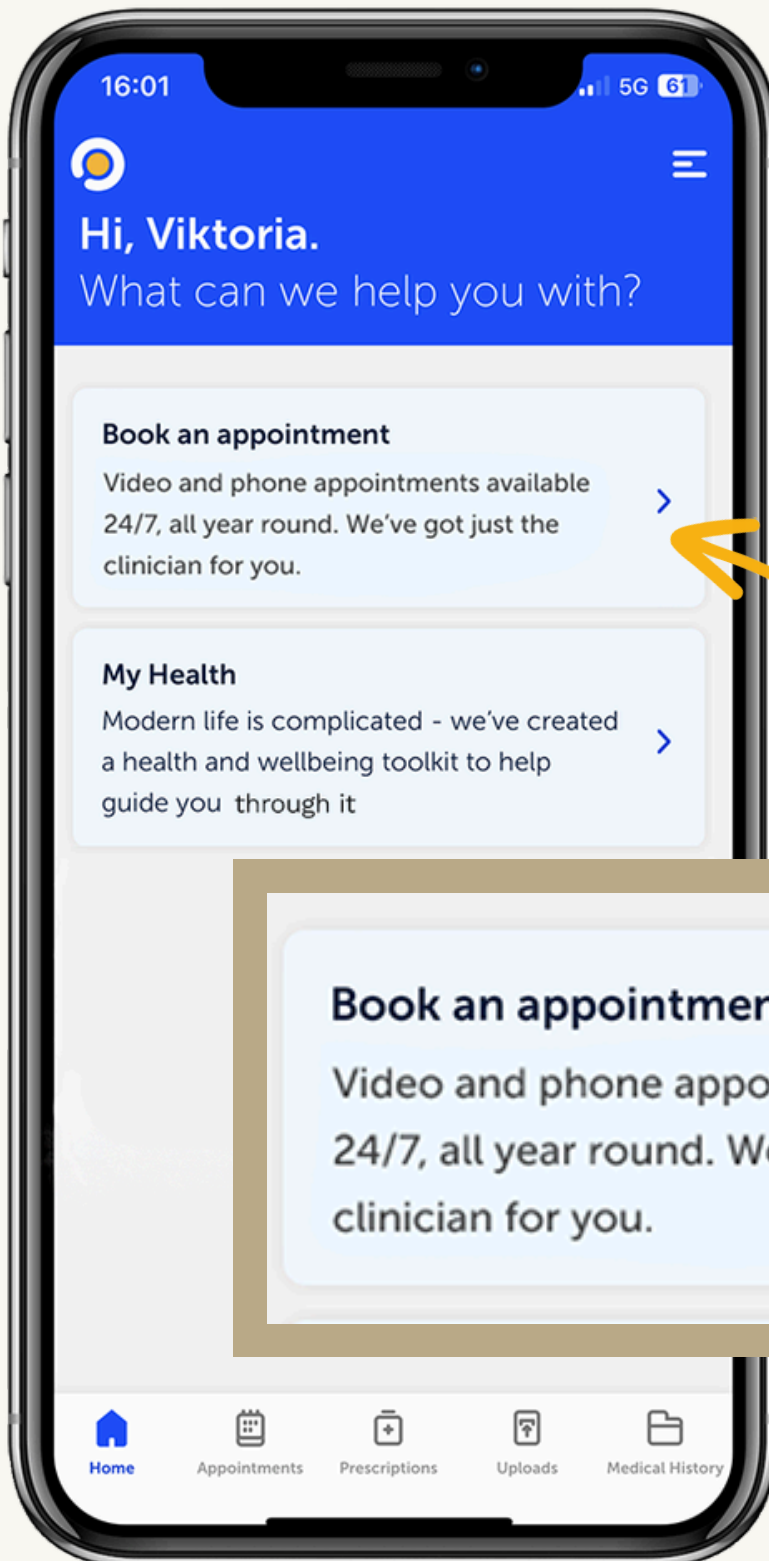
[View all appointments](#)



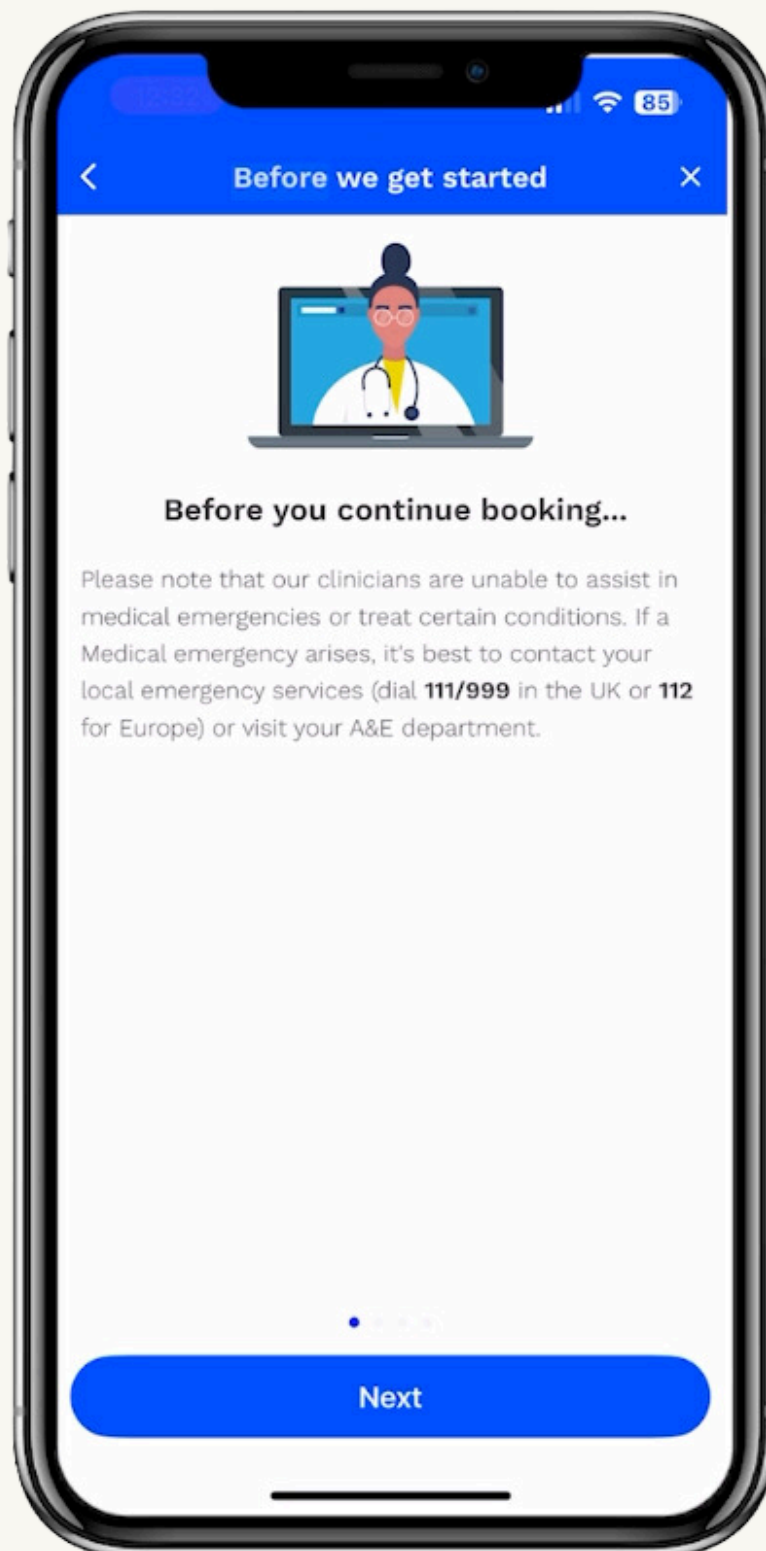
How To Book An Appointment



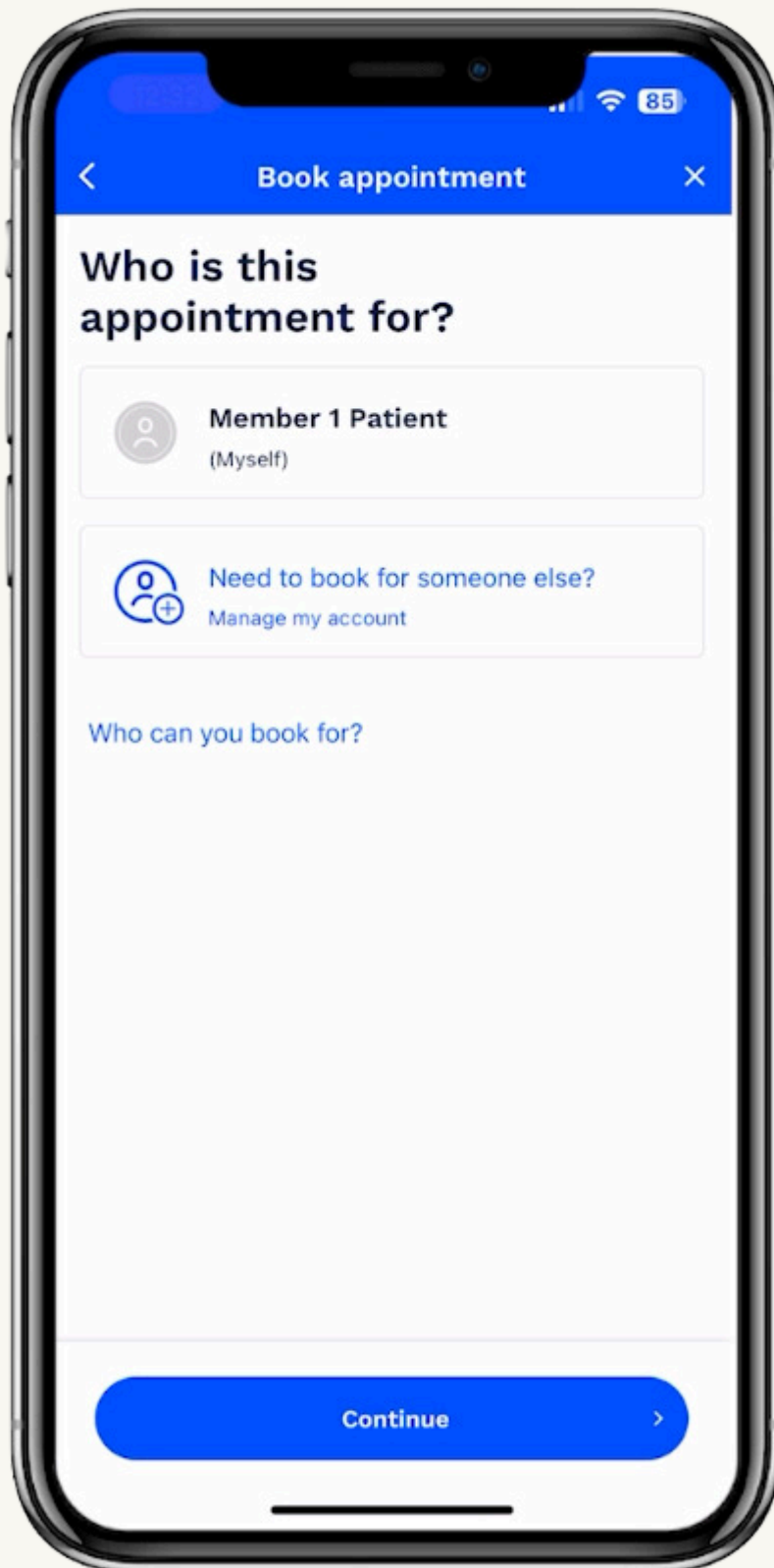
1. Select 'Book an appointment' to consult with a clinician.



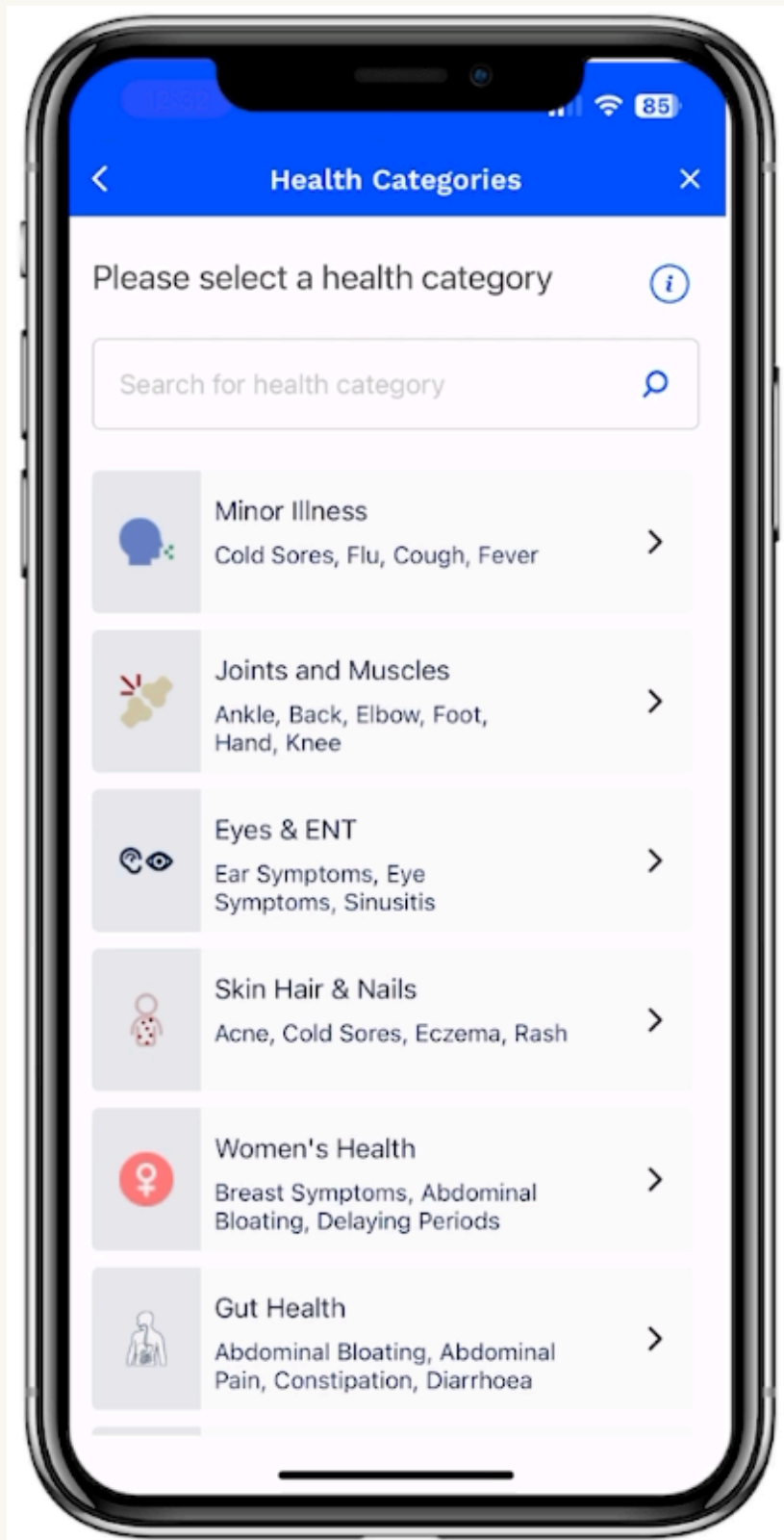
2. Read and accept the terms of service so we can direct you to the appropriate care.



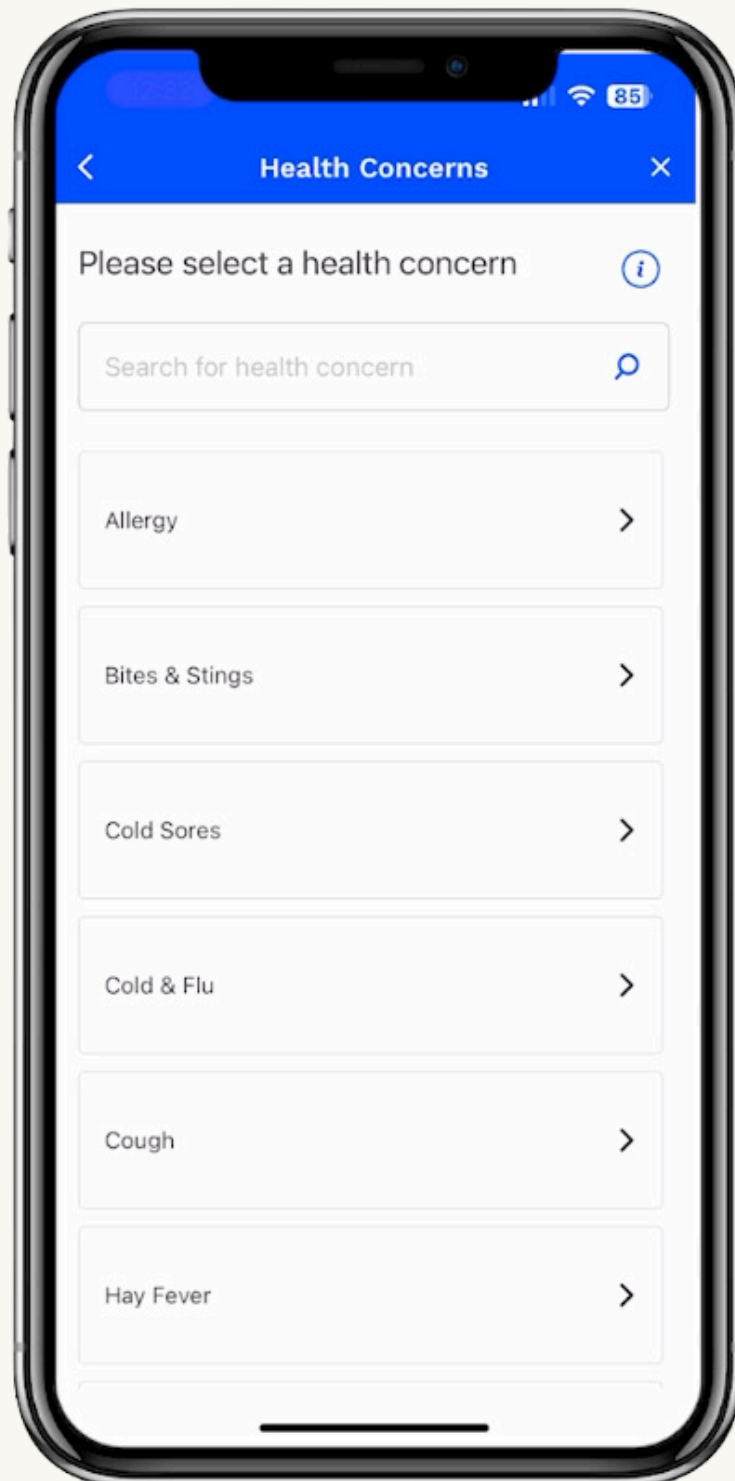
3. Select who the appointment is for.



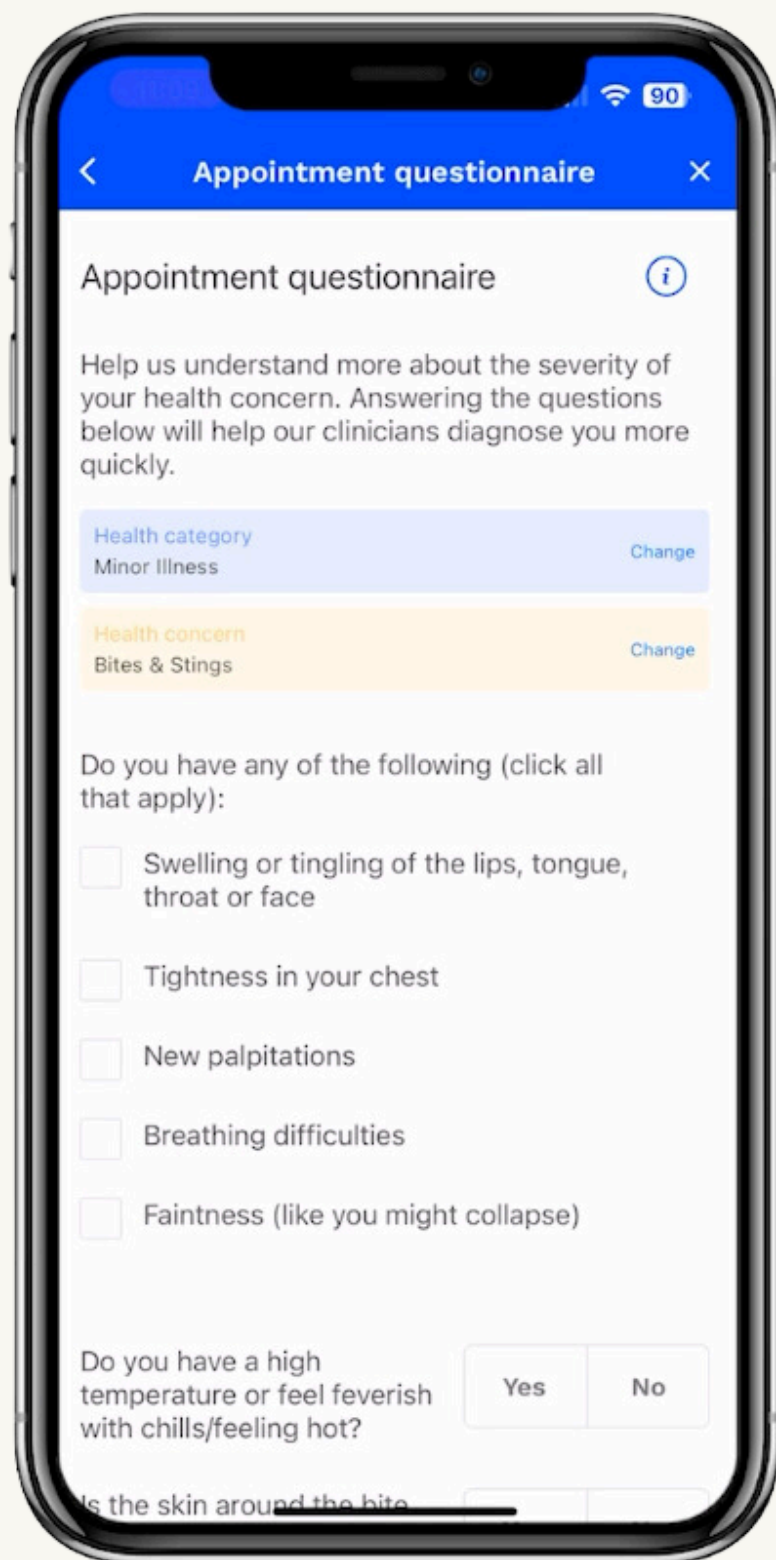
4. Choose the health category.



5. Pick the health concern that aligns with your symptoms.



6. Answer a few questions regarding your health concern. This ensures that we can help treat your symptoms or direct you to the most appropriate care.



The image shows a smartphone screen with the 'Appointment questionnaire' app. The app has a blue header with a back arrow, the title 'Appointment questionnaire', and a close 'X' button. Below the header, there's a title 'Appointment questionnaire' with an information icon. A paragraph explains the purpose: 'Help us understand more about the severity of your health concern. Answering the questions below will help our clinicians diagnose you more quickly.' There are two selection boxes: 'Health category' with 'Minor Illness' and a 'Change' link, and 'Health concern' with 'Bites & Stings' and a 'Change' link. A question asks 'Do you have any of the following (click all that apply):' followed by five checkboxes with labels: 'Swelling or tingling of the lips, tongue, throat or face', 'Tightness in your chest', 'New palpitations', 'Breathing difficulties', and 'Faintness (like you might collapse)'. At the bottom, a question asks 'Do you have a high temperature or feel feverish with chills/feeling hot?' with 'Yes' and 'No' buttons. The very bottom of the screen shows the start of another question: 'Is the skin around the bite...'

Appointment questionnaire ⓘ

Help us understand more about the severity of your health concern. Answering the questions below will help our clinicians diagnose you more quickly.

Health category
Minor Illness [Change](#)

Health concern
Bites & Stings [Change](#)

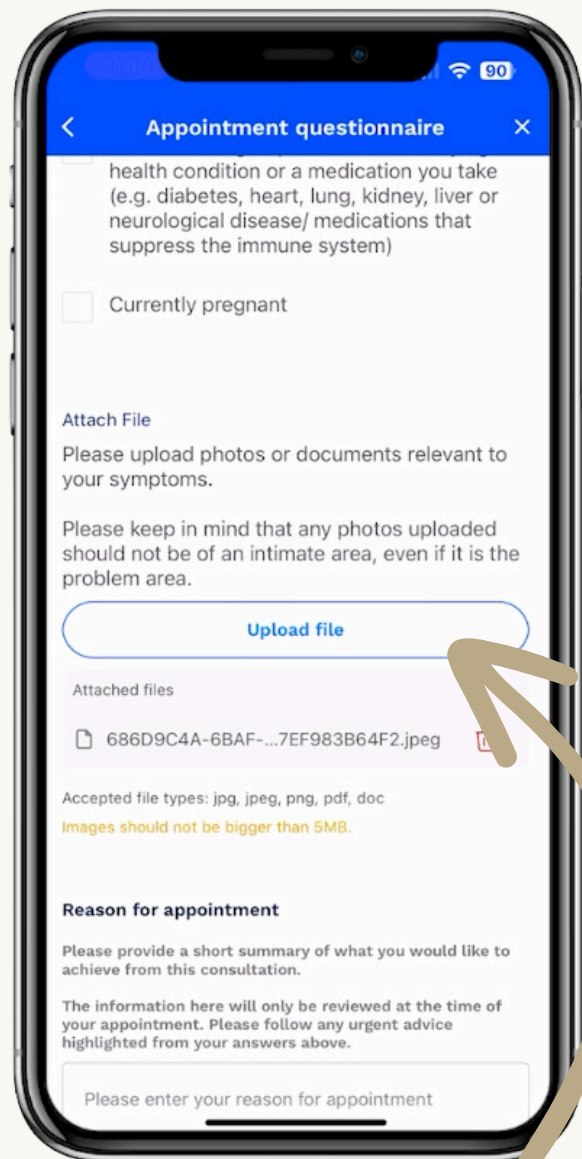
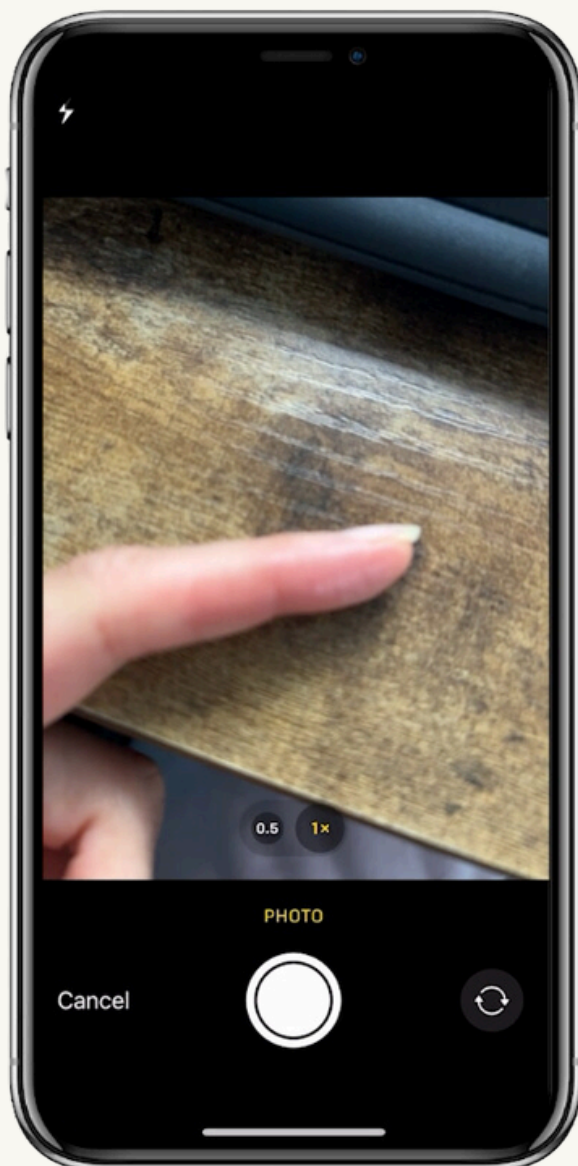
Do you have any of the following (click all that apply):

- ☐ Swelling or tingling of the lips, tongue, throat or face
- ☐ Tightness in your chest
- ☐ New palpitations
- ☐ Breathing difficulties
- ☐ Faintness (like you might collapse)

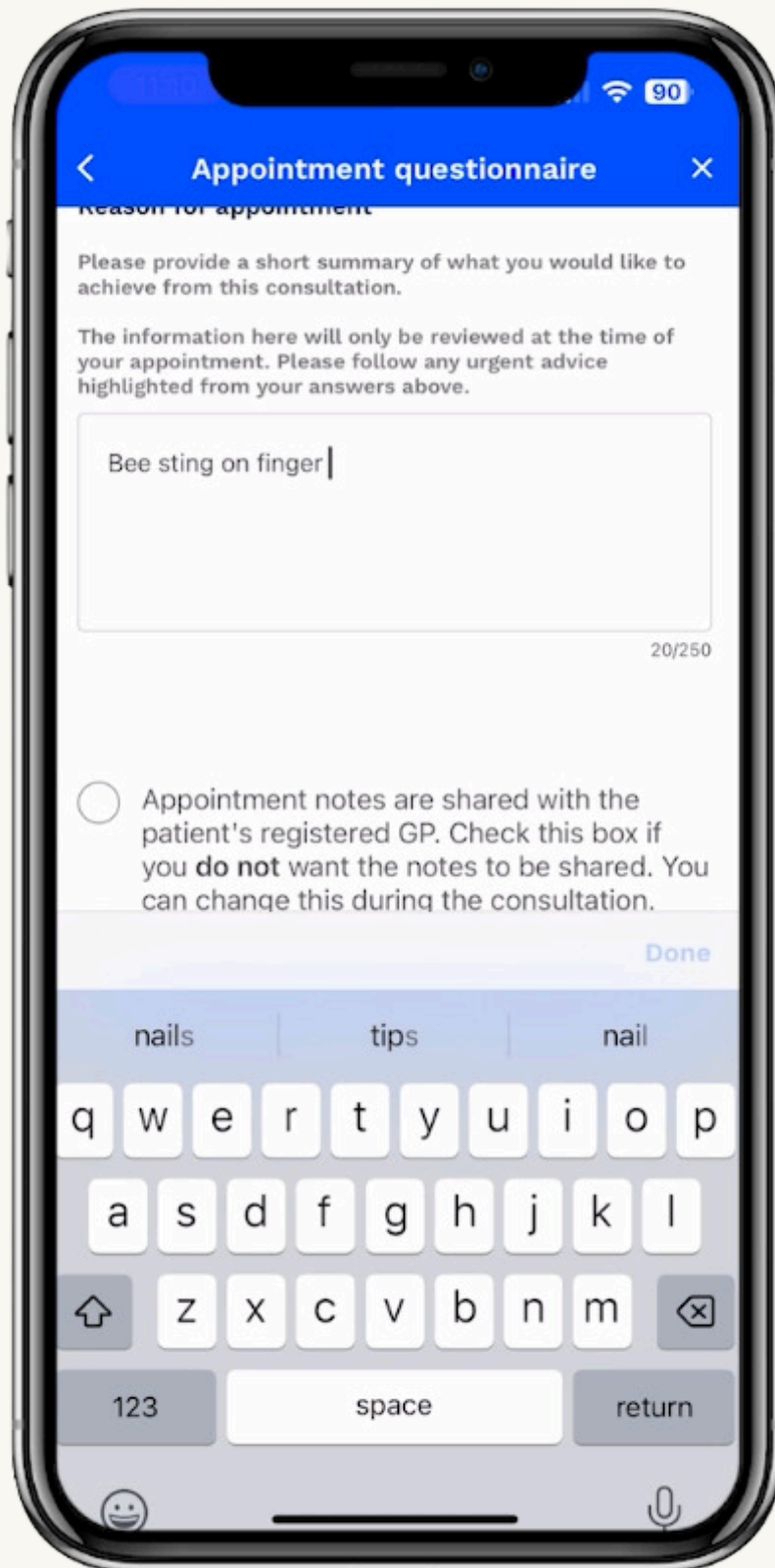
Do you have a high temperature or feel feverish with chills/feeling hot? [Yes](#) [No](#)

Is the skin around the bite...

7. Take a picture or choose an image to share. Upload your image to share with your clinician.



8. Provide the reason for your appointment.



Appointment questionnaire

Reason for appointment

Please provide a short summary of what you would like to achieve from this consultation.

The information here will only be reviewed at the time of your appointment. Please follow any urgent advice highlighted from your answers above.

Bee sting on finger |

20/250

☐ Appointment notes are shared with the patient's registered GP. Check this box if you **do not** want the notes to be shared. You can change this during the consultation.

Done

nails tips nail

q w e r t y u i o p

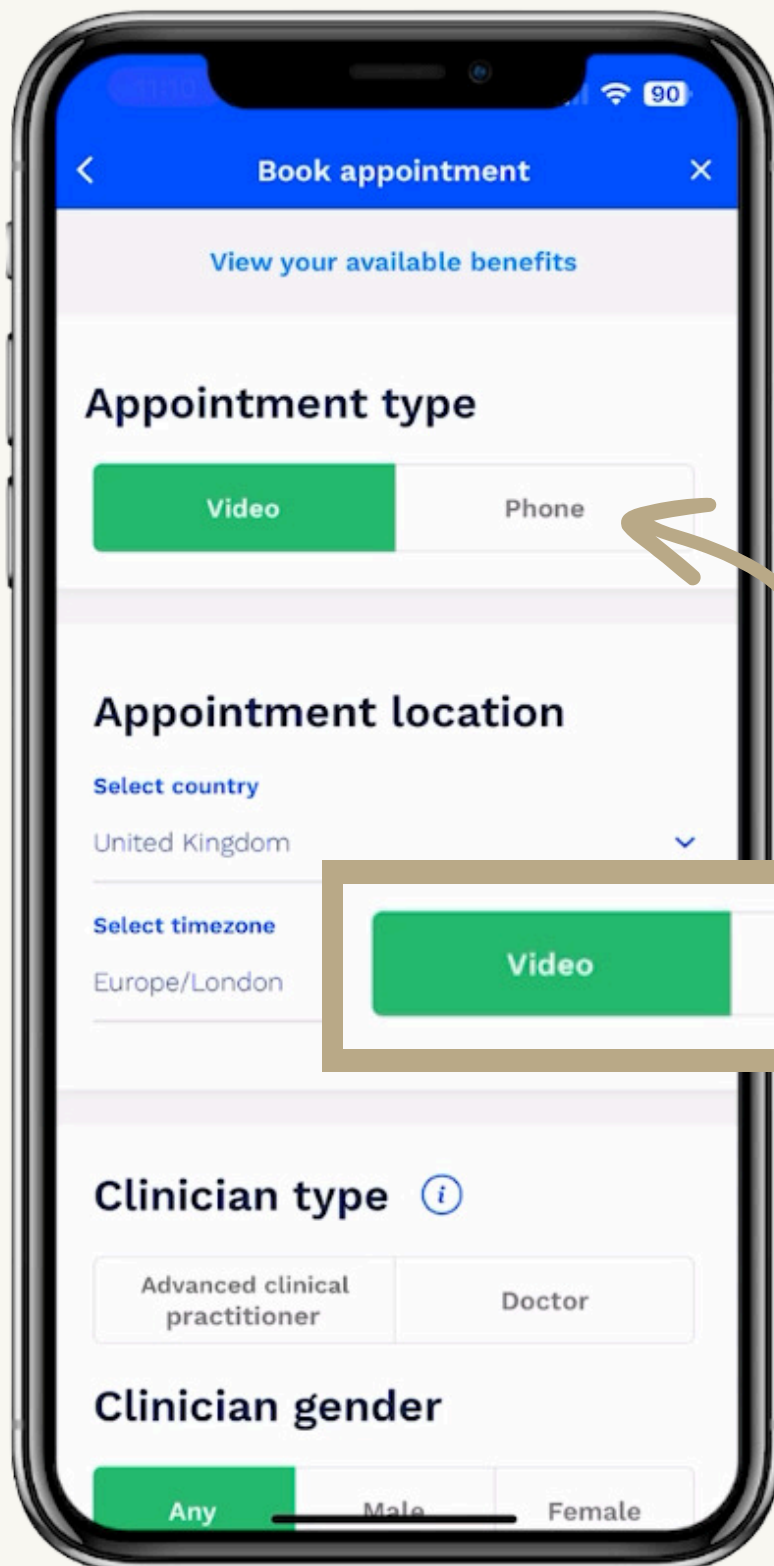
a s d f g h j k l

↑ z x c v b n m ↵

123 space return

😊 📎

9. Choose if you'd like a video or phone appointment.



The image shows a smartphone screen with the 'Book appointment' app. The screen displays several sections: 'View your available benefits', 'Appointment type' with 'Video' and 'Phone' buttons, 'Appointment location' with 'Select country' (United Kingdom) and 'Select timezone' (Europe/London), 'Clinician type' with 'Advanced clinical practitioner' and 'Doctor' buttons, and 'Clinician gender' with 'Any', 'Male', and 'Female' buttons. A callout box highlights the 'Appointment type' section, showing a close-up of the 'Video' and 'Phone' buttons. A curved arrow points from the 'Phone' button in the main view to the 'Phone' button in the callout.

Book appointment

[View your available benefits](#)

Appointment type

Video Phone

Appointment location

Select country

United Kingdom

Select timezone

Europe/London

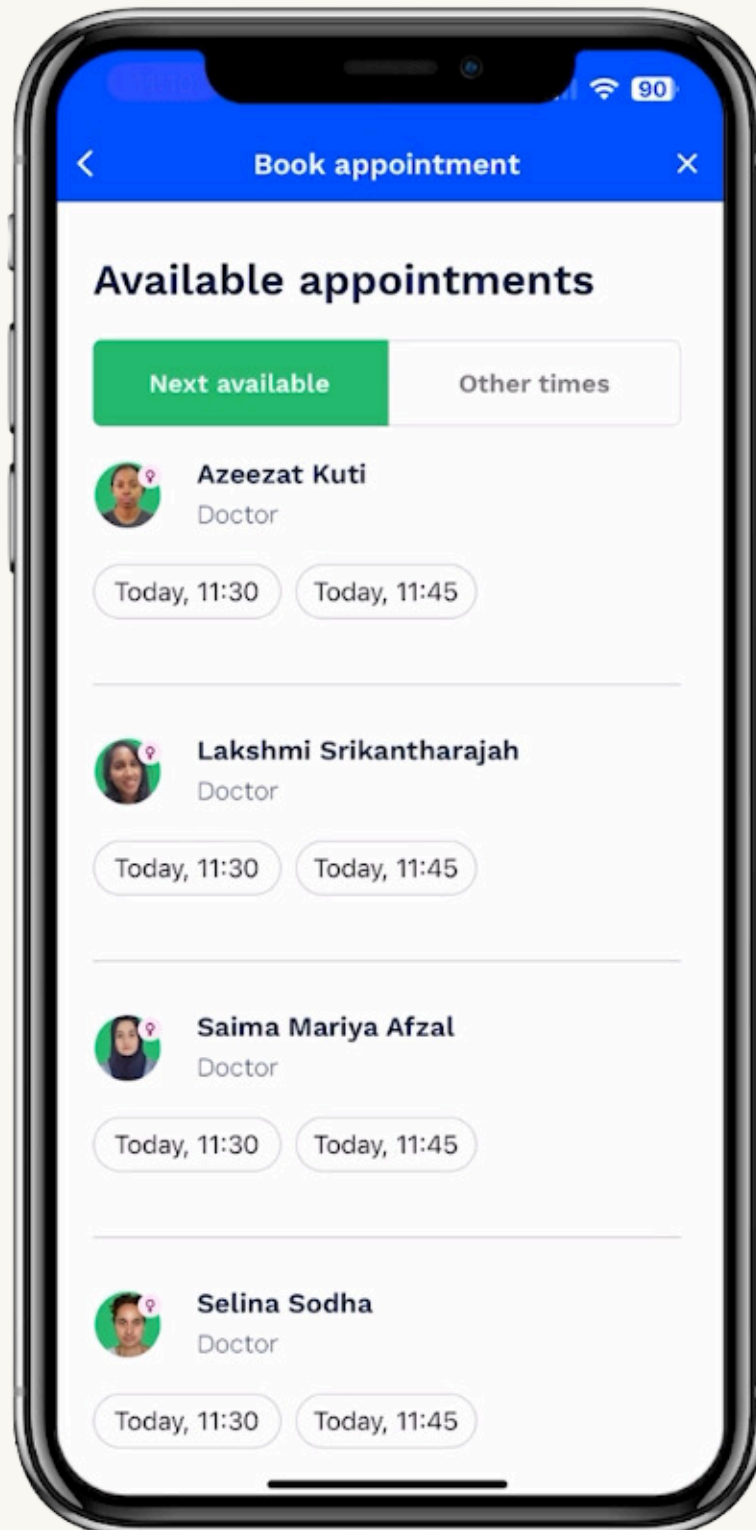
Clinician type ⓘ

Advanced clinical practitioner Doctor

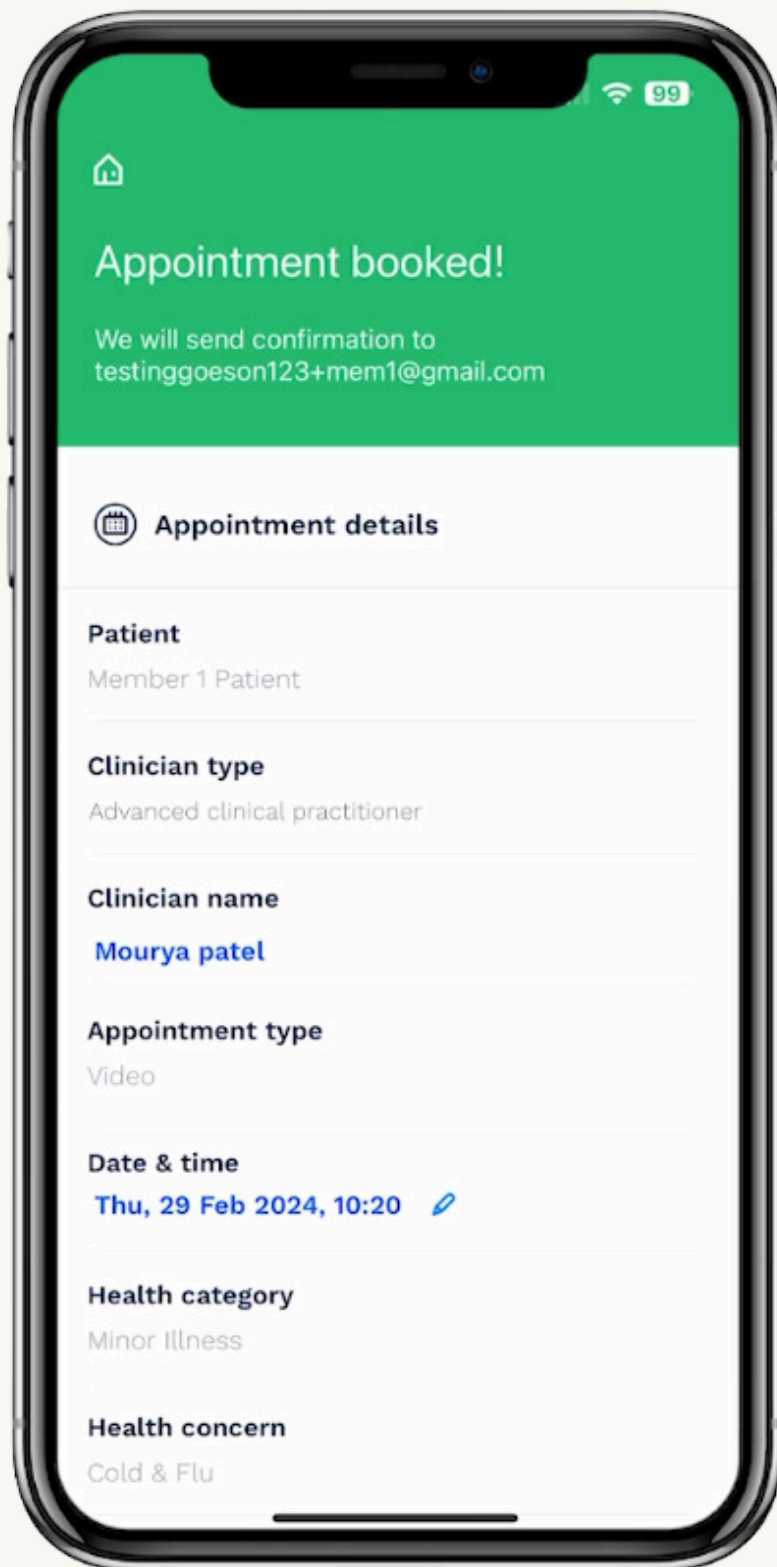
Clinician gender

Any Male Female

10. Select the clinician, date and time that works best for you and book your appointment.



11. Your appointment is booked and confirmed.



**phone
screenshots of
new booking
journey**

12:05



Hi, Ivan.

What can we help you with?

Book an appointment

Video and phone appointments available 24/7, all year round. We've got just the clinician for you. [>](#)

My Health

Modern life is complicated - we've created a health and wellbeing toolkit to help guide you through it. [>](#)



Home



Appointments



Prescriptions



Uploads



Medical History

12:00



Book an appointment



Select a member



Ivan Gajic

(Myself)



Isidora Gajic (under 18)

Registered as guardian

Appointments with children must be via video with a registered guardian present. Your child must be present and able to be examined so the clinician can fully assess the child's condition.



Ivana Gajic (over 18)

Not eligible for booking



Dragana Gajic (over 18)

Not eligible for booking



Need to book for someone else?

[Manage my account](#)

Who can you book for? 

12:08



Book an appointment



Select a health category



Minor Illness

Cold Sores, Flu, Cough, Fever



Joints and Muscles

Ankle, Back, Elbow, Foot, Hand, Knee



Eyes & ENT

Ear Symptoms, Eye Symptoms, Sinusitis



Skin Hair & Nails

Acne, Cold Sores, Eczema, Rash



Women's Health

Breast Symptoms, Abdominal Bloating,
Delaying Your Period



Gut Health

Abdominal Bloating, Abdominal Pain,
Constipation, Diarrhoea



Respiratory Health

Covid 19, Cough, Cold/Flu



Mental Health & Wellbeing

Anxiety, Low mood/Depression, Snoring



12:00



Book an appointment



Select a health concern

Allergy



Bites & Stings



Cold Sores



Cold & Flu



Cough



Hay Fever



Sinusitis



Rash



11:57



Book an appointment

**Attach file** (Recommended) ⓘ

Uploading a **high quality** photo or documents relevant to your symptoms helps you get the most out of seeing our clinicians. Photos uploaded should not be of an intimate area, even if it is in the problem area.

[Upload file](#)

Accepted file types: jpg, jpeg, png, pdf, doc

Files should not be bigger than 5MB

What we don't treat ⓘ

Our clinicians cannot assess or treat **medical emergencies**. If your or your child's symptoms worsen while you are waiting for your appointment, you may need to seek more urgent care. In an emergency, please contact emergency services (**111/999**) or visit your nearest A&E department.

[Continue](#)[Upload a file](#)[Take photo](#)[Photo Library](#)[iCloud Drive](#)[Cancel](#)

12:05



Book an appointment

Appointment Preferences

Appointment Type

Video

Phone

Select Country

United Kingdom



Select Timezone

Europe/London



Clinician Preferences

Clinician Type

Advanced Clinical
Practitioner

Doctor

Clinician Gender

Any

Male

Female

Select a specific clinician



Save Changes

12:05



Book an appointment



Select an appointment



Edit

Next available

Other times



cherry doc

Advanced Clinical Practitioner

Tomorrow, 8:15am

Tomorrow, 8:30am

Book appointment



12:00



Appointment booked!

Date & time

Fri, 07 Mar 2025, 8:15am 

Health category

Minor illness

Health concern

Allergy

Location at time of appointment

32 Main one, North, United Kingdom, da8 1ll

Going to be elsewhere? It's important your clinician knows in case of emergency. [Change location](#)



Uploaded files

Provide the clinician with relevant photos, videos or test results for inspection (e.g a rash)

[Upload a file](#)



[Done](#)



[View all appointments](#)