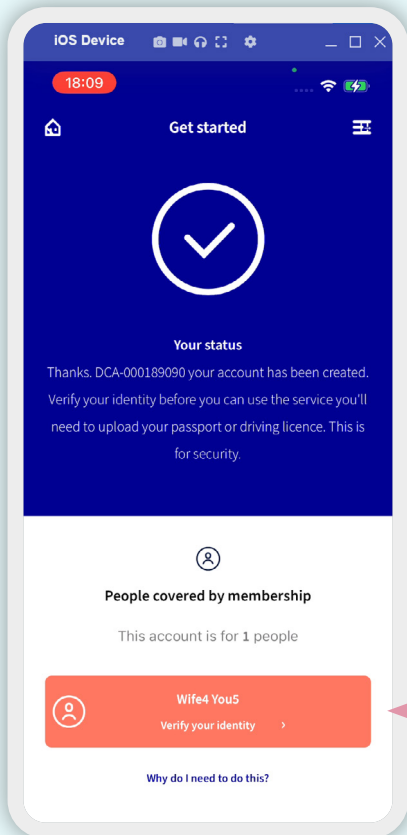


How to Verify your account



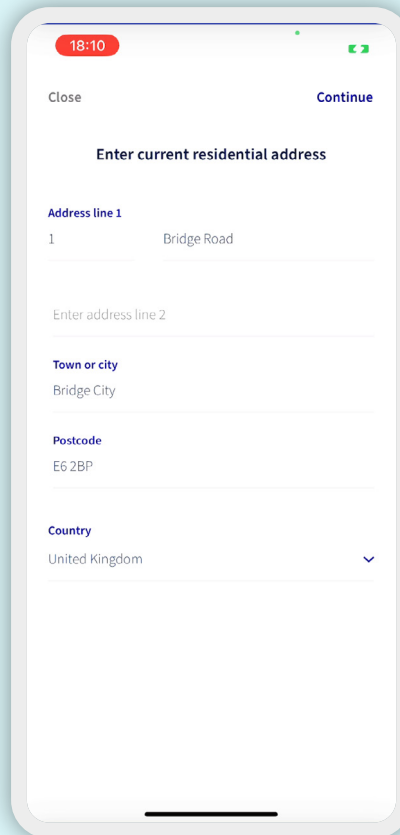
1

Open the AXA Doctor at Hand app and click 'Verify your identity'.



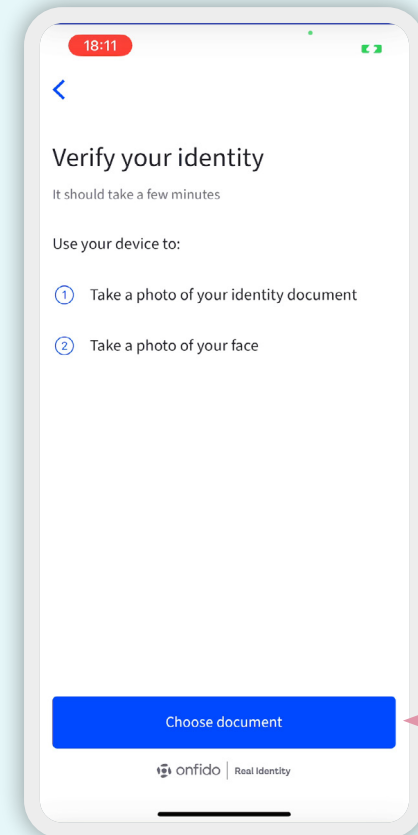
2

Enter your details and click 'Continue' once ready.



3

Click on the 'Choose document' button.

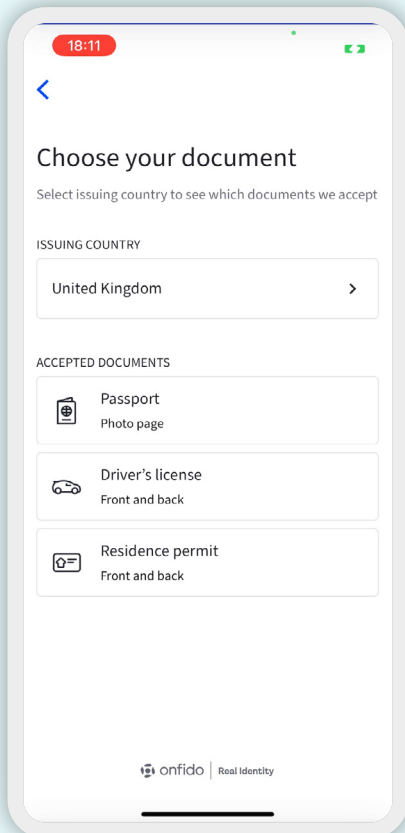


How to Verify your account



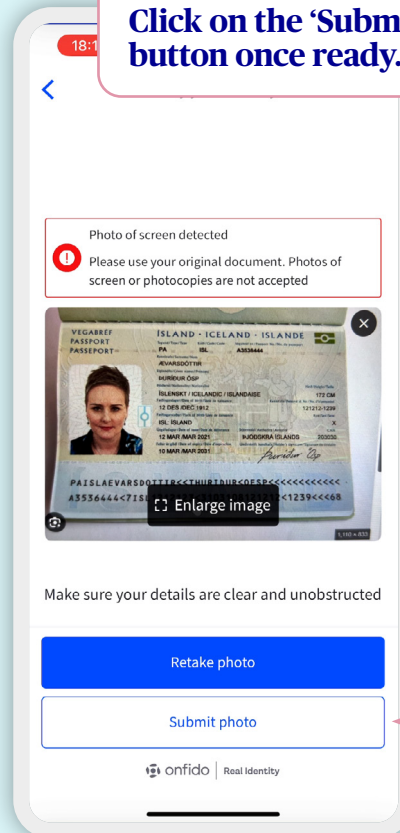
4

Select your preferred document.



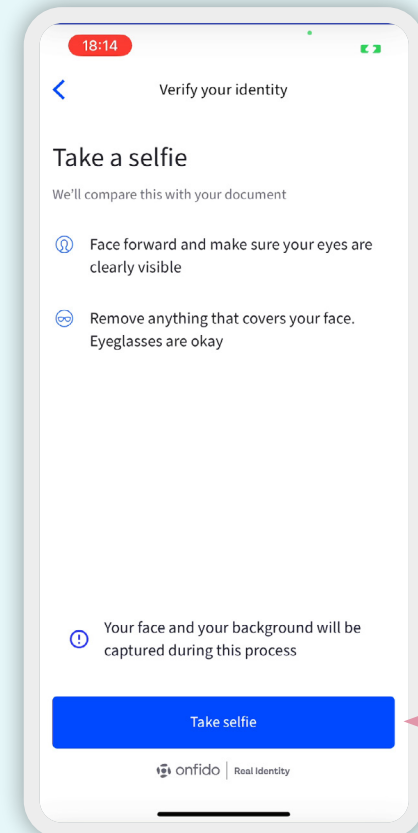
5

Take a photo of the front side of your document. Make sure your details are clear and unobstructed. Click on the 'Submit photo' button once ready.



6

Read the instructions and click on the 'Take selfie' button.

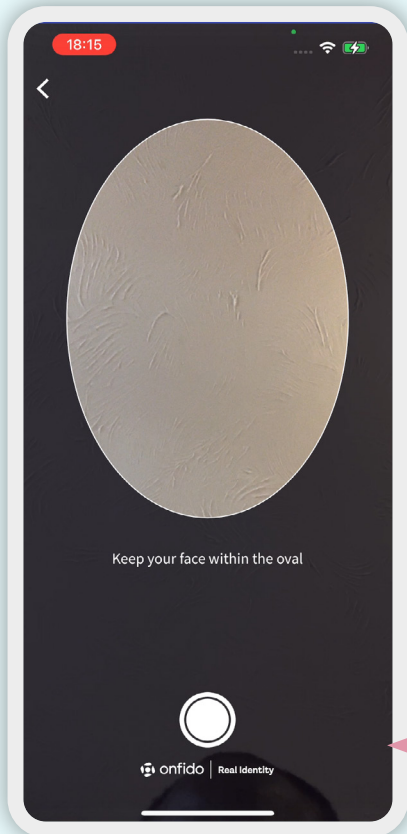


How to Verify your account



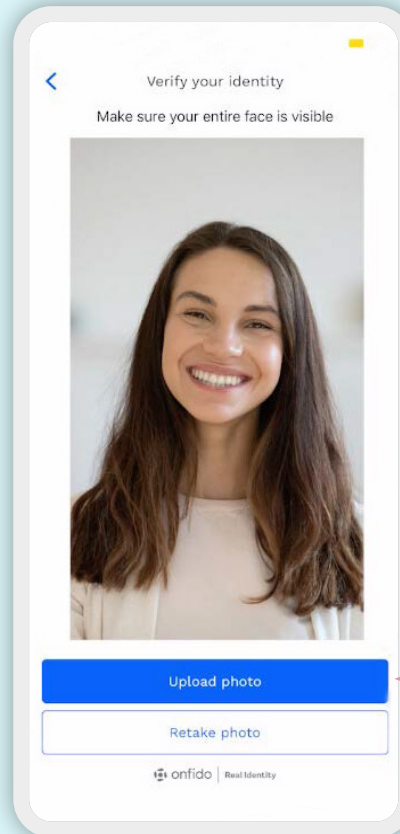
7

Face forward, make sure your eyes are visible and take a selfie.



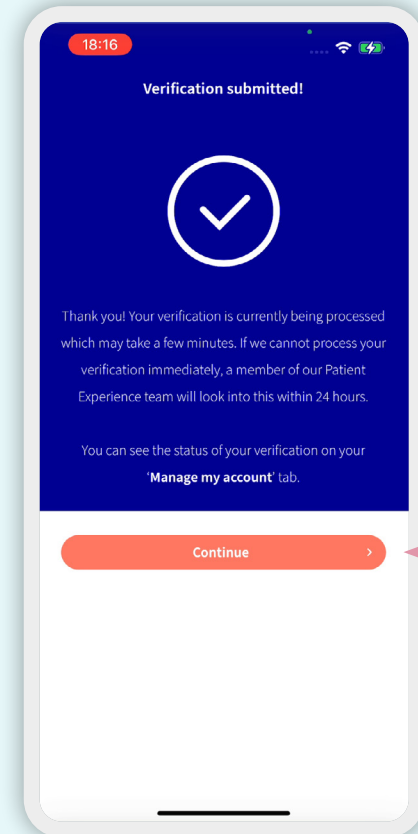
8

Make sure your entire face is visible. Click on the 'Upload photo' button once ready.



9

Your verification is being processed. Click on the 'Continue' button.



How to Verify your account



10

Wait for your verification to be complete.

