



doctor care
anywhere.

Care you can count on



Instant Access to Expert Healthcare

- ✓ Appointments available 24/7, 365 days a year.
- ✓ Speak to a clinician on video or phone call – wherever you are.
- ✓ Appointments within 2 hours.
- ✓ Fast access to prescriptions to suit your needs, delivered or collected from a local pharmacy of your choice.
- ✓ Private referrals, fit notes and medical letters.
- ✓ Works alongside NHS GP.
- ✓ Add Dependants Add your Partner/Dependants (if included in your benefit).



Speak to the *Right* Clinician



GPs

Expert advice without
the waiting room

Advanced Clinical Practitioners

Convenient care for
everyday health needs

Physiotherapists

Fast track recovery from
pain or injury with
digital exercise plans

Mental Health Practitioners

Confidential,
compassionate care

What Can We Treat?

Allergies and
intolerances

Headaches
and migraines

Cold, flu and
minor
illnesses

Joint and
muscles

Lifestyle
Support

Mental Health
and Wellbeing

Sexual Health

Skin
Conditions

Women's
Health

Men's Health

Gut Health



While we treat a wide range of conditions, Doctor Care Anywhere is **not an emergency medical service**. If you think you have a medical emergency, you must call **111** or **999**, or visit your nearest **Emergency Department**.

Activate Your Account Now

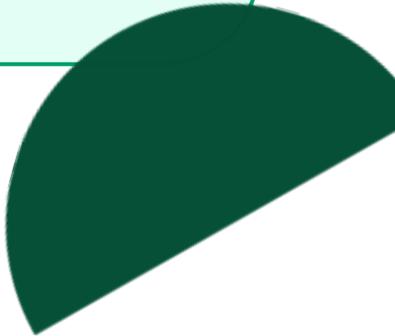
Once we have received your details from your employer you will receive an email invitation from DCA, containing your unique Activation Code
e.g. **123456**



Scan QR Code



Set up your account and be ready for when you need to book an appointment!



How To Verify:

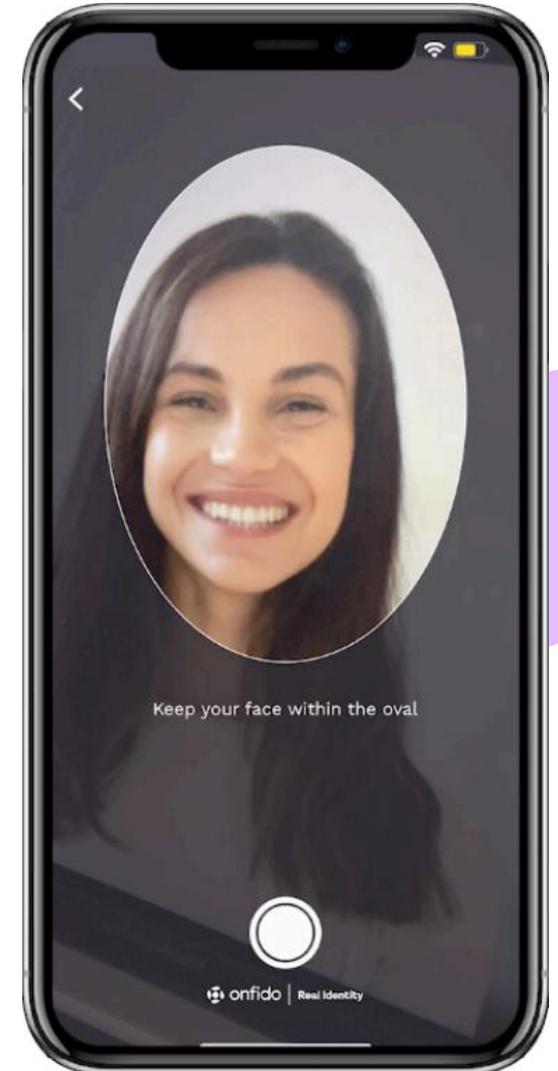
We ask patients to verify for clinical safety reasons so that we know we are treating the correct individual and creating an accurate medical record.

To verify your identity, you'll need a valid photo ID. You'll be asked to take a selfie (a photo of yourself), which will be compared to the photo on your ID.

Accepted forms of ID include:

- ✓ Passports
- ✓ Photo Driver's Licenses
- ✓ National Identity Cards

It's best to verify your identity as soon as you register. Your account must be verified before booking an GP or Advanced Clinical Practitioner (ACP) appointment for yourself .



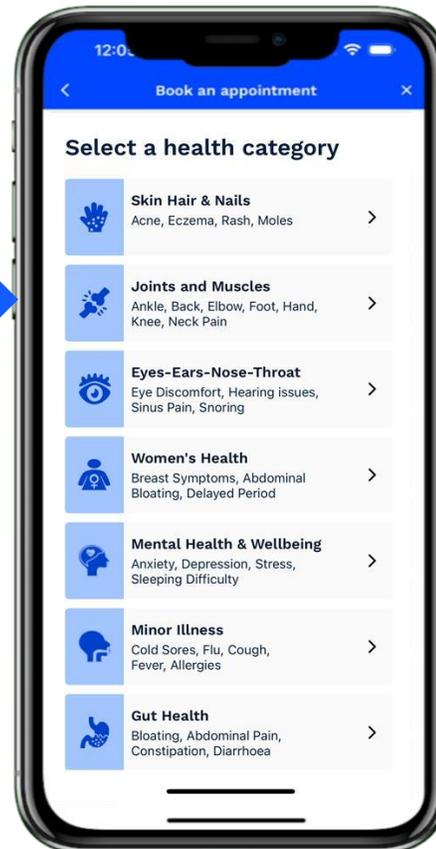
Our Patient Journey



Open the App



Choose health concern



Consultation



- GP
- ACP
- Mental Health Practitioner
- Physiotherapist

Outcomes

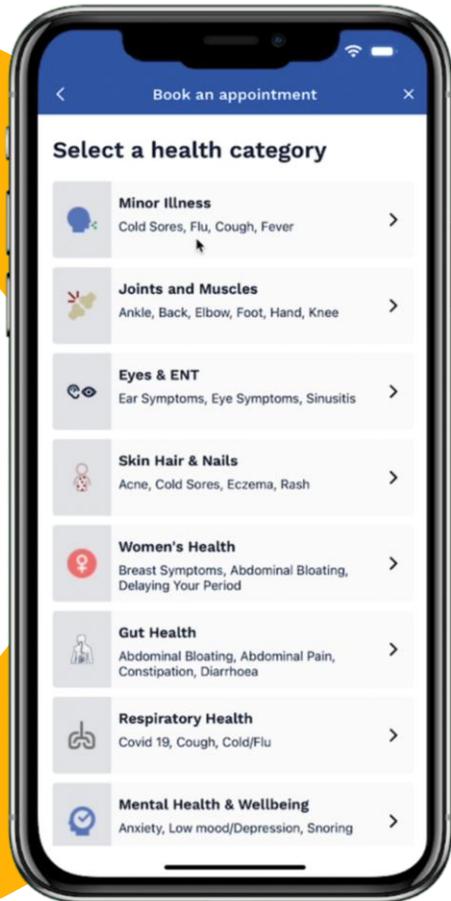
Included in Membership

-  Prescription
-  Fit notes
-  Open referral
-  Physiotherapy sessions
-  Personalised care plans

Self-Pay

-  Medication
-  Mental Health Support
-  Scans or diagnostics
-  Medical Letters

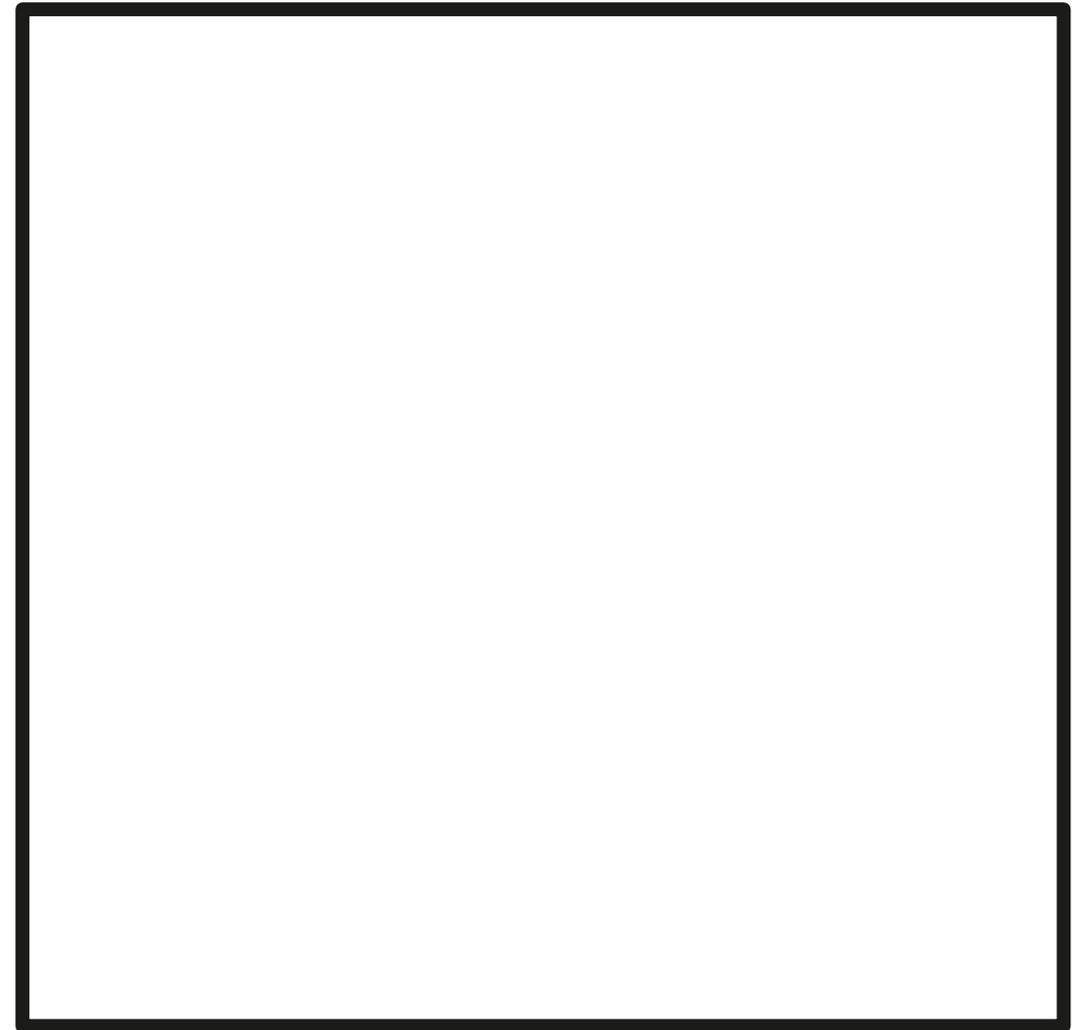
How to book a clinician appointment



Book appointments within
90 seconds from your phone.

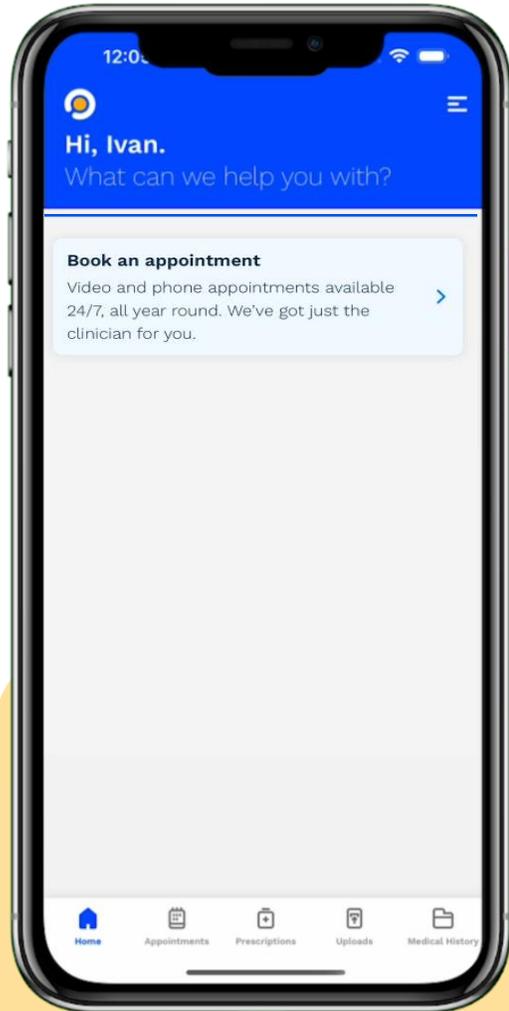
24/7 availability, wherever you are.

GPs, Advance Nurse Practitioners,
Mental Health Practitioners and
Physiotherapists

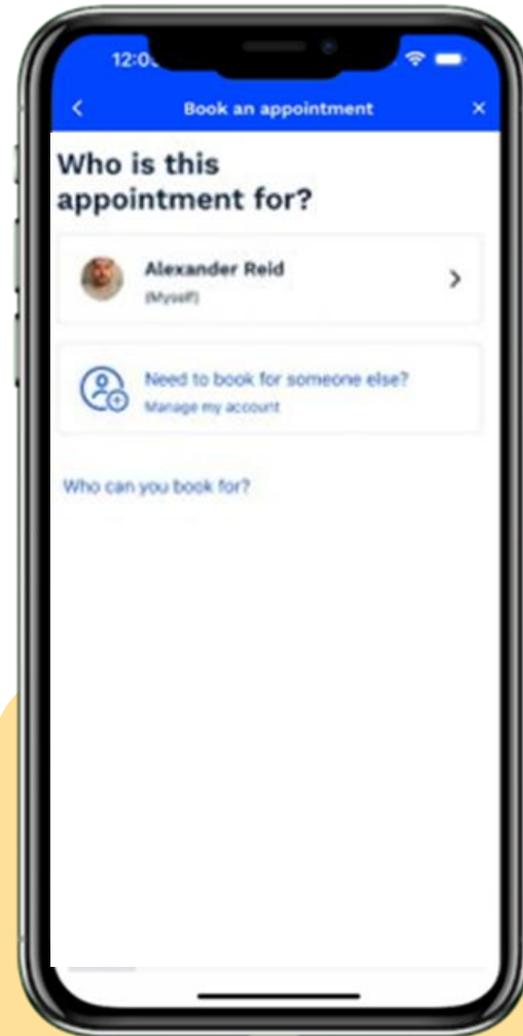


[Play video](#)

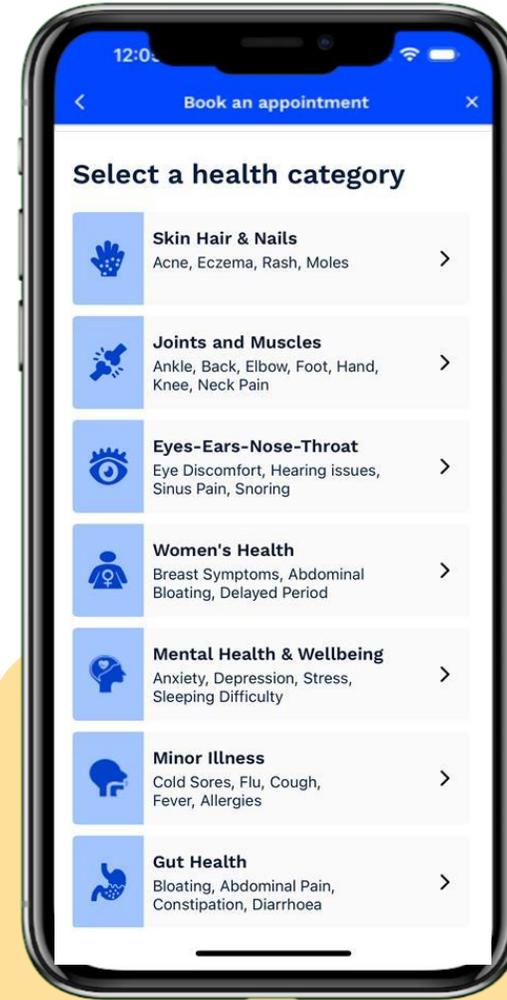
How does it work?



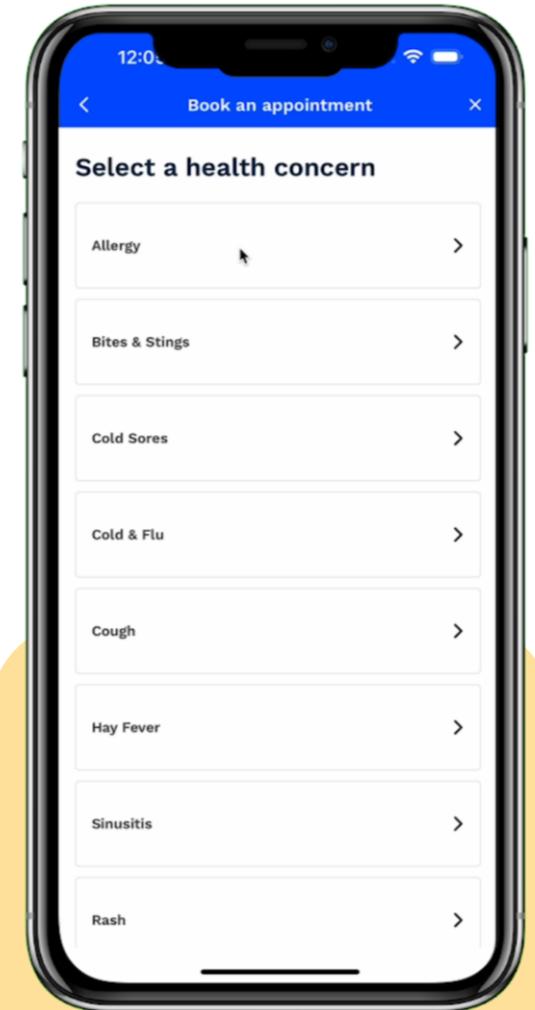
Patient logs onto app and selects "Book an appointment" from the homepage.



Patient selects who the appointment is for.

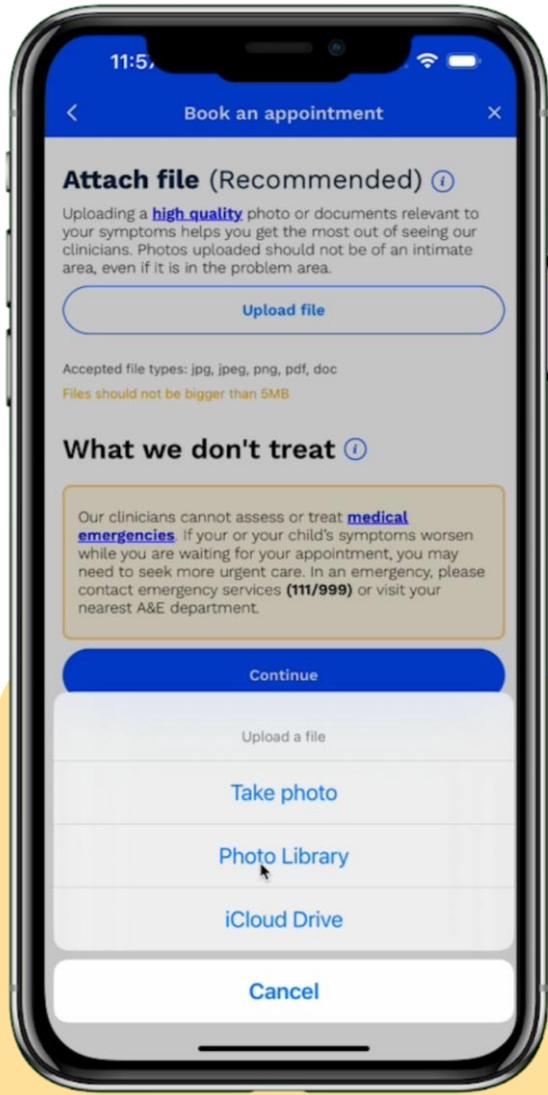


The patient selects their health category from the choices provided.

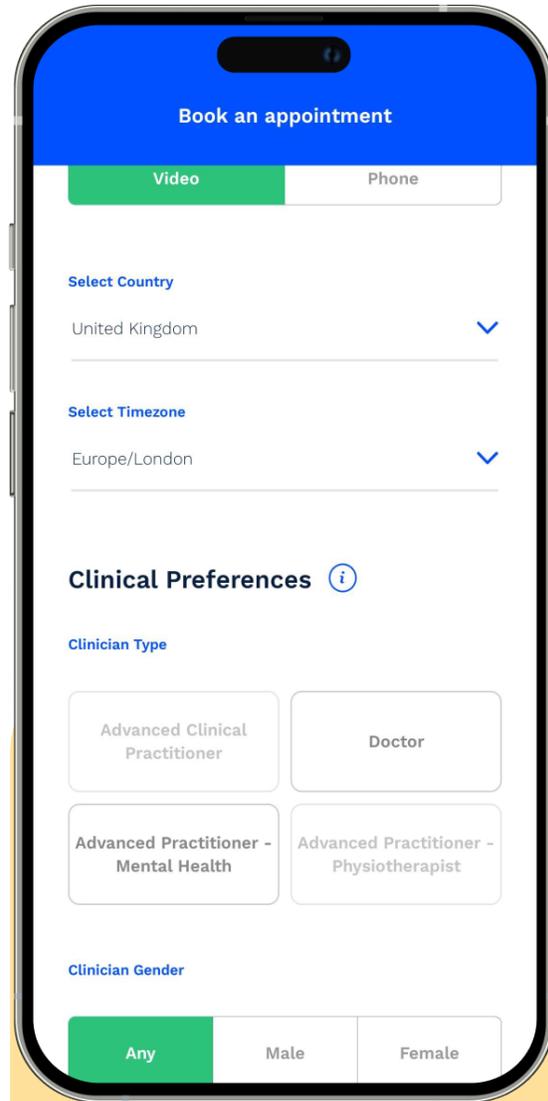


Patient picks the health concern that aligns with their symptoms.

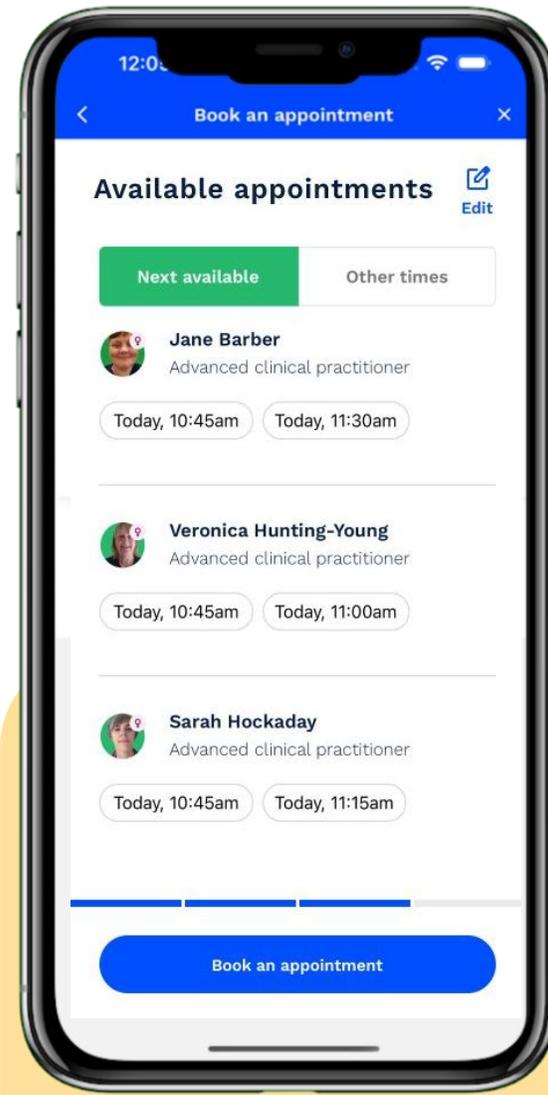
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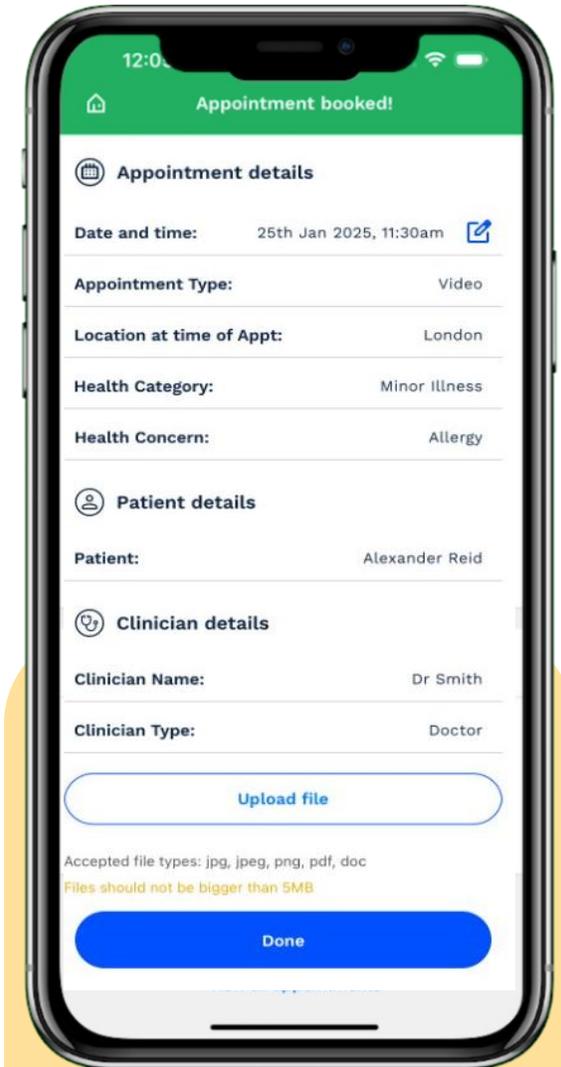
They have the option to attach files which may help the clinician.



Choice of video or phone and clinician type



Select the clinician and time.

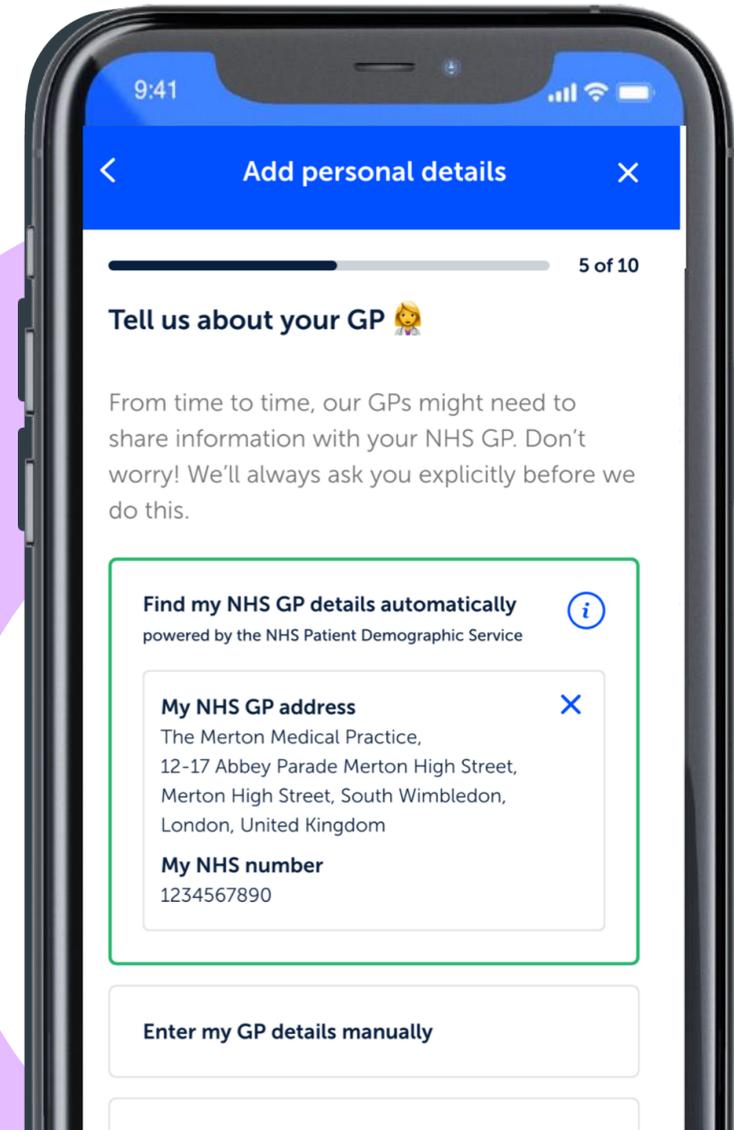


Appointment is booked.

Patient Records

All the patient's interactions with the service are held in the central patient record, which is shared with all Doctor Care Anywhere clinicians and offers the ability to share notes back to the patient's NHS GP surgery

- ✓ Single patient record available at any time
- ✓ Access to previous appointment notes
- ✓ Ability to update and manage medical history, allergies, medications, etc.
- ✓ Patients can upload test results and photos to include in their medical record
- ✓ Notes seamlessly shared with NHS GP (with patient consent) via API integration



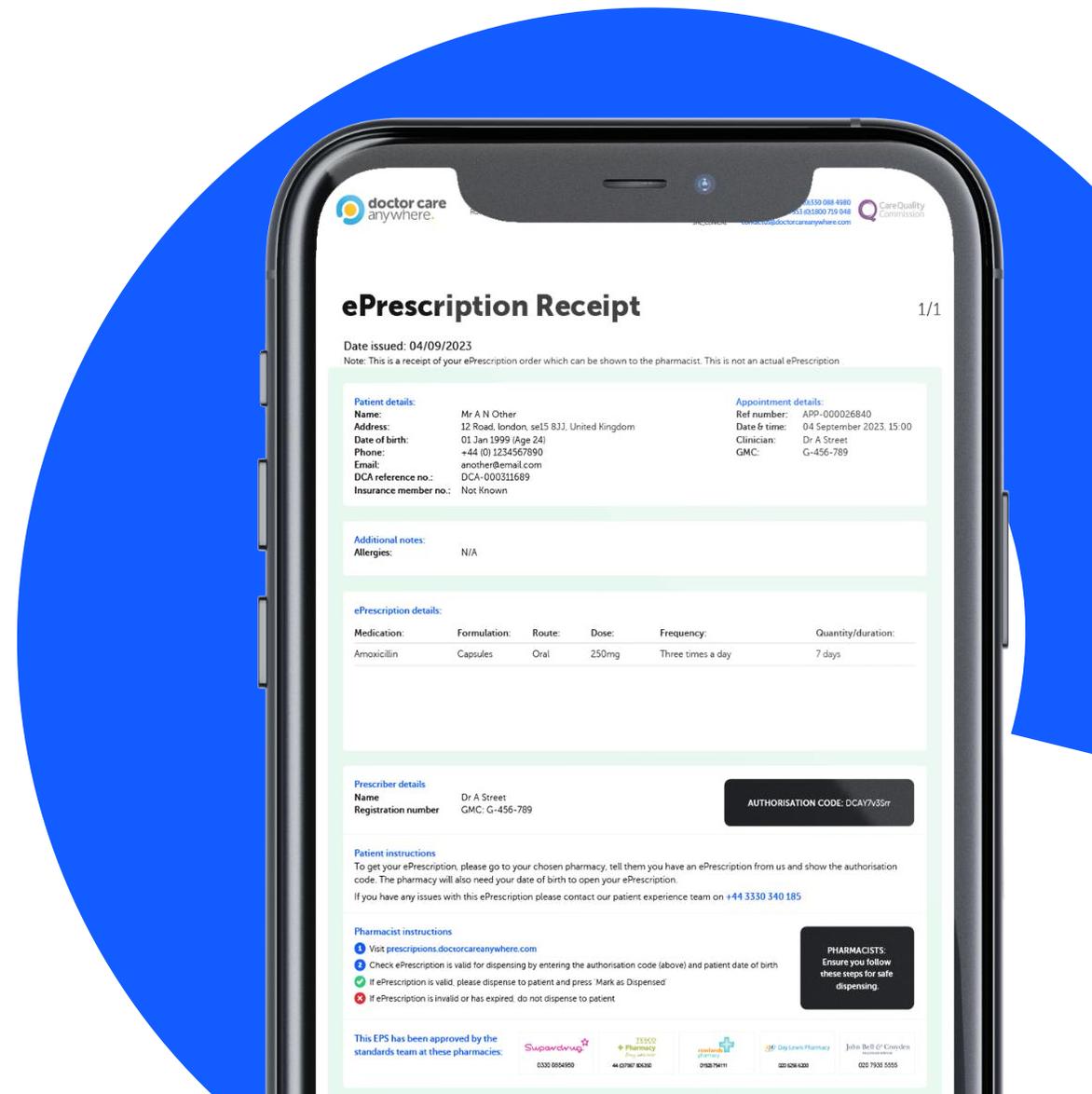
Prescriptions

If the Doctor Care Anywhere clinician needs to issue the patient with a prescription, this can all be managed through the platform – offering private prescriptions in the UK, delivered to your door or collected from your local pharmacy.

- ✔ Patient can select preferred fulfilment option directly in platform
- ✔ Pick up or delivery anywhere in the UK
- ✔ ePrescriptions with independent and major pharmacy chains
- ✔ Prescriptions can be offered through a virtual consultation with a clinician

Please note that prescription prices may differ from NHS

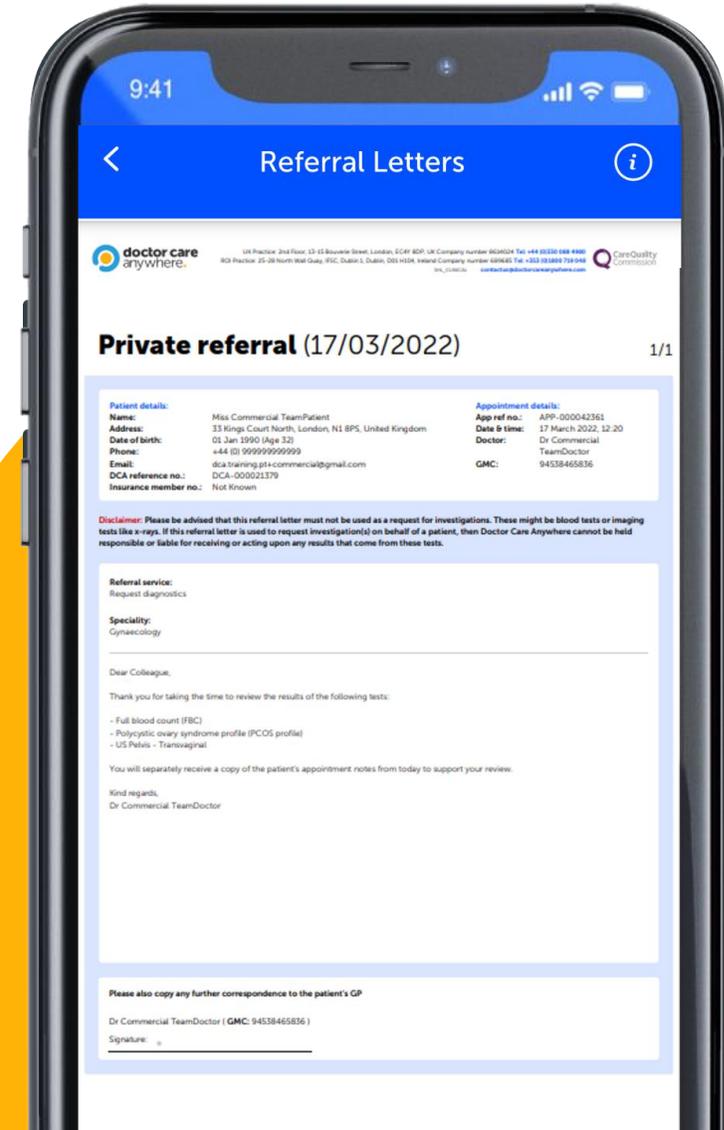
*Available in most circumstances. Out-patient prescriptions and deliveries are not covered by the scheme and may cost more than on the NHS. Prescriptions are only available in the UK.



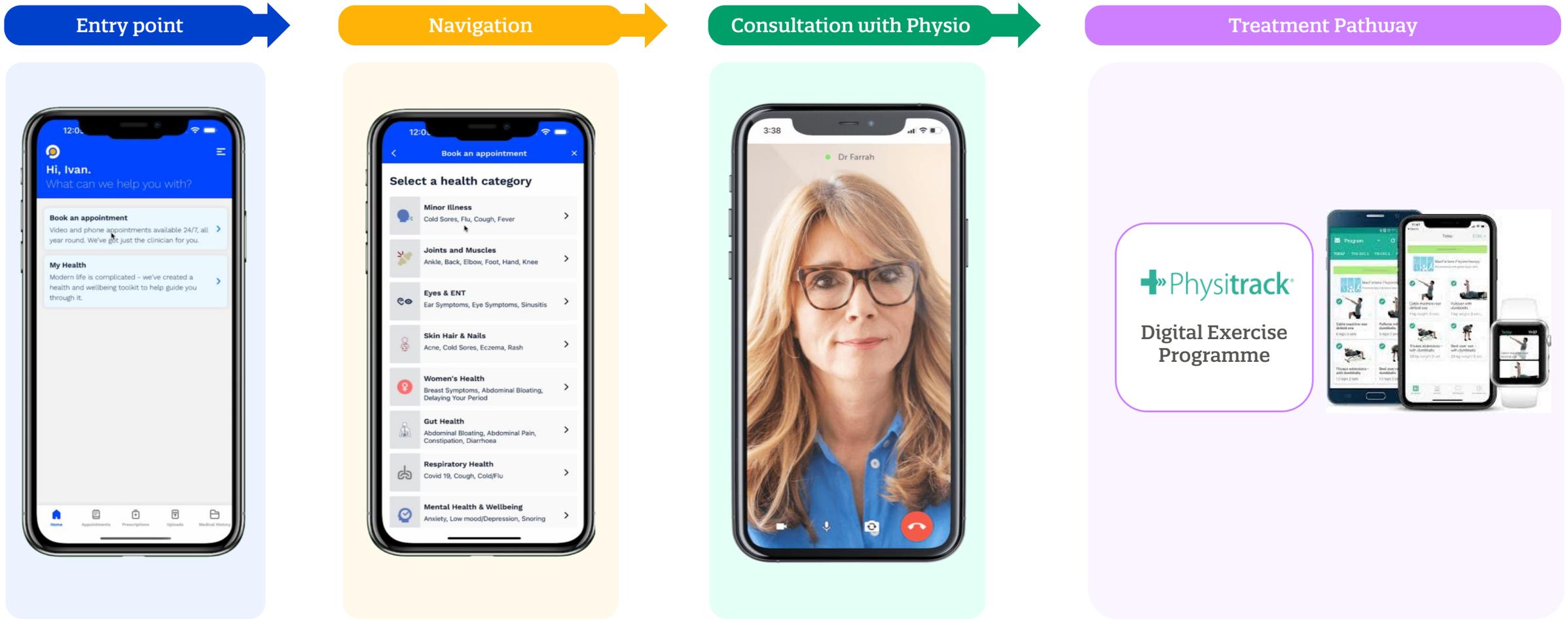
Referrals

Doctor Care Anywhere can provide private open referrals, accepted by all major private medical insurers,

- ✔ Integrated referrals
- ✔ Recognised by all major insurers
- ✔ Fit notes
- ✔ Access to Scans, Mental Health support and Blood tests



Our digital MSK care program



Testimonials | What do patients say about us?

“Dr Cecilia was lovely, a kind and active listener. I felt heard and she was very helpful”

“Very easy to talk to and was given time to talk and think things through which I do find hard when stressed out, so was appreciated.”

“I needed kindness and a safe space. Dr Afsal provided that. I am forever grateful”

“Amazing service - not rushed, doctors really listen and help. **There was a 3 week wait to see my GP** so this really put my mind at ease”

“Doctor care anywhere is an incredibly useful tool - your doctors are great, responsive and engaged. Absolutely outstanding - thank you!”



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